mohamed bekiri

bekirimohamed931@gmail.com / 0781885362 / hassi rmel laghouat

Summary

Service

- Qualified front desk agent with 1 years of experience providing friendly service to guests and ensuring the clerical needs of the business are met promptly and efficiently
- Contacted client services to answer basic questions about the hotel
- Customer service representative able to resolve customer concerns and problems quickly and efficiently
- Front desk agent who kept the lobby of a busy hotel spotless by greeting and directing guests
- Maintain a compassionate and positive attitude and a friendly and welcoming demeanor during customer interactions Skilled in customer service, professional driver, skilled in sales and marketing

Skills

Driving Experience, Customer service, Food service, Makeup Artist, driver, Farm Worker

Experience

Driver

Sonatrach algerie • hassi rmal laghouat 05/2019 - 08/2021

• Trained new drivers on the company's delivery process and effective customer service practices

Education

Literature Languages

Université Amar Telidji • laghouat 07/2022

• Volunteered on a monthly basis to prepare meals at the local community food bankemic year I worked as a volunteer in Tunisia and Morocco and now I want to improve my skills and work according to the skills I have

Languages

English, Arabic

Certificates

customer service, Professional driver, Beauty Products