

PHILLIP BONGOLE

DRIVER /MESSENGER

+97471343059

LinkedIn/Portfolio

@ bongolephillip22@gmail.com

Doha, Qatar



EXPERIENCE

Supervisor

Snoonu Delivery Company

04/2024 Doha, Qatar

- Supervised and coordinated the activities of delivery riders with different personality types, diverse levels of education, and abilities
- Assisted dispatchers with rider issues via communication channels
- Ensured timely and efficient delivery of orders with an accuracy of up to 80%
- Directed, optimized, and coordinated full order cycle
- Trained new riders on delivery procedures and safety protocols in a large number
- Monitored rider performance and provided feedback for improvement
- Maintained records of deliveries and rider activities using MS Office/Google Suite (Google Sheets, Docs, Slides, Gmail, etc.)
- Supported riders in any problem they faced during work by providing 100% operational support

DRIVER

Talabat Delivery Company

01/2022 - 04/2024 Doha, Qatar

- Delivered food and other items to customers promptly and efficiently
- Managed multiple orders and delivery routes to ensure timely service
- Maintained communication with the dispatch team to update delivery status
- Handled customer inquiries and resolved issues related to deliveries
- Ensured compliance with traffic and safety regulations during deliveries
- Delivered food and other items to customers promptly and efficiently
- Managed multiple orders and delivery routes to ensure timely service up to 15 minutes per order delivered
- Maintained communication with the dispatch team to update delivery status
- Handled customer inquiries and resolved issues related to deliveries
- Ensured compliance with traffic and safety regulations during deliveries

EDUCATION

Certificate in Heavy Plant Machine Operation and Road Construction

Lake Naivasha Institute

01/2020 - 12/2020 Nairobi, Kenya

Certificate in Primary Teaching Education

Kyambogo University

01/2015 - 12/2016 Kampala, Uganda

Uganda Certificate of Education

St. Joseph Vocational High School

2011 - 2014 Nakasongola, Uganda

SUMMARY

Dedicated and experienced team lead rider with a proven track record in the delivery industry. Seeking to leverage my skills and experience to contribute to a dynamic and growth-oriented organization.

LANGUAGES

Arabic

Beginner



English

Advanced



SKILLS

Driving license

Google Sheets

Google Suite

Ms office

POS Systems

Team Leadership



State of Qatar
Ministry of Interior
Traffic Department

دولة قطر
وزارة الداخلية
إدارة المرور



DRIVING LICENSE

رخصة سوقي

29780001408

الرقم الشخصي

الاسم فيليب بونجولي



NAME PHILLIP BONGOLE

NAT. UGANDA

الجنسية اوغندا

DATE OF BIRTH

1997-01-23

تاريخ الميلاد

BLOOD GR.

فصيلة الدم

FIRST ISSUE

2022-08-16

ت. اول إصدار

VALIDITY

2029-11-09

ت. الإنتهاء










This license must be produced on demand to any police officer in uniform or on production of warrant card by police officer not in uniform

يجب إبراز هذه الرخصة لمن يطلبها من رجال الشرطة سواء كان بالزي الرسمي أو عند إبراز هويته في حالة كونه بالملابس المدنية

Authorized Vehicles

المركبات المصرح بقيادتها

ملاحظات

EXCAVATOR حفار 	<input type="checkbox"/>	MOTOR CYCLE دراجة نارية 	<input checked="" type="checkbox"/>	نظارة طبية Glasses <input type="checkbox"/>
CRAIE كرين 	<input type="checkbox"/>	CAR سيارة خفيفة 	<input checked="" type="checkbox"/>	عدسات Lenses <input type="checkbox"/>
LOADER شبل 	<input type="checkbox"/>	BUS حافلة 	<input type="checkbox"/>	أوتوماتيك Automatic <input type="checkbox"/>
FORKLIFT رافعة شوكة 	<input type="checkbox"/>	MED. TRUCK شاحنة متوسطة 	<input type="checkbox"/>	احتياجات خاصة Handicaps <input type="checkbox"/>
OTHER أخرى <input type="checkbox"/>	<input type="checkbox"/>	TRAILER قاطرة ومقطورة 	<input type="checkbox"/>	إعالة سمعية hearing Unsaoty <input type="checkbox"/>
				تبرع بالأعضاء Organ Donation <input type="checkbox"/>

Licensing Authority

سلطة الترخيص





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