



# MOHAMMED HOSSAIN

## EXPERIENCE

### Customer Dealing & Food Delivery

Ice Cream Plaza, Doha, Qatar

1st April 2020 to 2024 (Present)

Ice Cream Plaza is a restaurant located in Qatar, serving a selection of Burgers, Cafeteria that delivers across Al Bidda, Al Dafna, Al Gharrafa, Al Markhiya and Al Sadd. Their best selling dishes are Strawberry Vanilla Mix Ice Cream, Bahrain Pistachio Club Sandwich, Mix Burger and Mango Fox Ice Cream, although they have a variety of dishes and meals to choose from like Burgers, Cafeteria. They have been reviewed 3667 times by talabat users, with a rating of 4.5

### Responsibilities:

- Taking Orders.
- Entering Orders.
- Answering Customer Queries.
- Processing Payments.
- Preparing Orders.
- Coordination with Kitchen Staff.
- Delivery.
- Customer Service.
- Maintaining Cleanliness.
- Following Safety Procedures.
- Managing Inventory.
- Adhering to Company Policies.

### Food Delivery

Karak zafron, Al-Wakra, Qatar

2nd Feb 2019 to 31 March 2020

### Responsibilities:

- Picking up Orders.
- Navigating Routes.
- Delivering Orders.
- Ensuring Accuracy.
- Collecting Payments.
- Providing Excellent Customer Service
- Following Safety Protocols.
- Maintaining Cleanliness.
- Communicating with Dispatch.
- Managing Inventory.
- Handling Returns or Exchanges.

### Customer Dealing & Cash Handling

Traffic burger, Doha, Qatar.(10th June 2018 To 31 January 2019)

Jahida sweet & Nust, Doha.Qatar.( 1st June 2017 To 31 May 2018)

### Responsibilities:

- Communication.
- Customer Service.
- Order Taking.
- Problem Resolution.
- Upselling.
- Accepting Payments.
- Processing Transactions.
- Providing Change.
- Recording Transactions.
- Balancing Cash Drawer.

### Merchandiser.

Meena Bazar, CTG, Bangladesh.

15 april 2015 to 31 March 2017

### Responsibilities:

- Product Selection.
- Pricing Strategy.
- Visual Merchandising.
- Promotions and Sales Events.
- Vendor Management.
- Market Research.
- Sales Analysis.
- Forecasting.
- Communication.
- Compliance.

## About Me

To build up a career where gathered knowledge can be used effectively and efficiently and that provides me the opportunity of career development through evaluation and competence.



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Doha, Qatar

## DATE OF BIRTH

02nd May 1993

## LANGUAGE

- Hindi
- Bangla
- Arabic (Basic)
- English (Basic)

## DRIVER LICENSE

Have Valid Qatari Driving License  
(Manual Car Light)

## EDUCATION

Panchalish High School  
Secondary school certificate  
2009