Altahir Ismail Othman

Results-driven telecommunications technician with a passion for providing top-notch technical support and ensuring optimal network performance. Dedicated to resolving issues promptly and efficiently to minimize downtime. Seeking a challenging position where I can utilize my skills and expertise to contribute to the success of a dynamic telecom company.Work Experience:Telecommunications Technician

Manara ISP, Tripoli

August 2018 - June 2020Transitioned from the role of call center officer to telecommunications technician after two years of service.Installation, maintenance, and troubleshooting of telecommunications equipment and network infrastructure.Performing site visits to assess network issues and implement solutions.Collaborating with engineering teams to optimize network performance and ensure reliable service delivery.Providing technical support and guidance to customers and internal teams.Contributing to the development and implementation of new network projects and upgrades.Network Troubleshooting and Design

Hawana, Tripoli

September 2020 - August 2023Analyzing network issues and designing solutions to optimize network performance.Conducting diagnostic tests and implementing corrective actions to resolve network problems.Collaborating with cross-functional teams to design and implement network infrastructure upgrades.Providing technical expertise and guidance to support team members and ensure efficient resolution of network issues.Contributing to the development of network architecture plans and strategies to support organizational objectives.

Team Leader - ZTE and Libyana 4G Project ,ALC Company, Libya

August 2023 - PresentLeading a team of technicians in the implementation and deployment of 4G network infrastructure.Coordinating with project stakeholders to ensure timely completion of project milestones.Providing technical guidance and support to team members, facilitating knowledge sharing and skill development.Monitoring project progress and resolving any issues or challenges encountered during implementation.Collaborating with ZTE and Libyana project managers to achieve project objectives and deliver high-quality results.

Skills:

Proficient in computer science concepts and principles

Advanced proficiency in Microsoft Word and Excel.
Soft Skills:Strong writing skills

Effective communication in both Arabic and English.

Languages:

Arabic: Fluent proficiency

English: Fluent proficiency