



# Khaja Nizam Uddin Syed

Al Wukair, Qatar

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## Objective

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To obtain a challenging and responsible position in an organisation where I can utilize my capability and experience, which would contribute to the growth and success of the Organisation.

## Experience

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- **Karvy DigiKonnnect** 2015 - 2020  
Customer Support Executive

Handle 50+ customer interactions per day, giving detailed, personalized, friendly, and polite service to ensure customer retention and satisfaction.

Memorize all company products and services to be able to answer customer questions quickly and efficiently and increase upsells.

Act as customer obsessed representative and resolve the issue via Telephone, Email & Chat.

- **Happy Journey Drivers** 2022 - 2024  
Driver

Developed and maintained positive working relationships with customers and fellow employees.

Gained extensive experience in local and long-distance routes, providing efficient and timely service to customers.

Demonstrated excellent knowledge of local roads and highways, ensuring safe and timely arrival.

## Education

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- **Rosy High School** 2007  
SSC
- **Ms Junior College** 2010  
Intermediate
- **Osmania University** 2014  
B.Com (Computers)

## Skills

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- Ms Office
- Leadership
- Teamwork
- Adaptability to change

## Personal Details

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- Date of Birth : 25/10/1991
- Marital Status : Married
- Nationality : Indian
- Driving Licence : Qatar Driving Licence
- QID No. : 29135656349

## Declaration

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- I hereby declare that the information furnished above is correct to the best of my knowledge and brief.