



## SAROJ GURUNG

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### ✈ Skills

Reservation  
Traffic patterns familiarity  
Accurate money handing  
Clean driving records  
Customer care  
Mobile platform  
Safety protocols  
Passenger assistance

### 👛 Experience

- **McDonald's** 2013 - 2016  
Delivery Boy  
Selected most efficient routes in compliance with delivery instructions and processed payment by accepting cash and credit card payment
- **QFM Company** 2016 - 2019  
Salesman  
1) Well knowledge about arranging goods and items.  
2) Timely checking expiry date that are tagged on goods wrappers.  
3) Discipline on work and good behavior towards customers.  
4) Visit customers with the goods and items on time as ordered.
- **Driver** 2019 -  
Uber(current)  
1) Delivered outstanding customer care to clients and families.  
2) Booked ride using mobile service.  
3) Coordinated with team members and remain flexible in work scheduling.  
4) Arrived on time as customer service and smooth driving.

### 🎓 Education

- **Nabin Higher Secondary School** 2007  
+2

### + Additional Information

Service oriented driver highly effective at satisfying all customers remaining calm in challenging circumstances. Reliable and familiar with road regulations, local roads traffic patterns. Maintenance the satisfaction of customers as well as passengers with exceptional service.