



About Me

Fluent knowledge of English, Russian and Uzbek languages. Experience in customer care service and hospitality



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LANGUAGE

- **Uzbek - Native**
- **English - Fluent**
- **Russian - Fluent**



EXPERTISE

- **Customer-First Approach**
- **Focused on customer satisfaction**
- **Communication and social skills**
- **POS and Payment Processing**
- **Commitment to Learning**

SARDOR KARIMOV

EXPERIENCE

Freight Forwarder Hegelmann Fleet Tahskent, Uzbekistan 2023.11.15 - 2024.11.18

-Maximized profit margins by strategically buying and reselling freight. -Built and maintained strong client relationships to boost repeat business.

Senior Waiter ETIHAD AIRWAYS VIP lounge Abu Dhabi, UAE. 2023-2023.11.07

Greeted, seated, and served customers in a high-volume VIP Lounge restaurant in ETIHAD
Scored 95% or better for side work performance in quarterly reviews.
Described specials to guests and answered questions as needed to ensure satisfaction with selections.

Customer Support Specialist Ocean Digital Uzbekistan, Tashkent. 2021 - 2023.02.27

Explain course content and benefits for online and offline videography lessons
Provide technical details for IT products
Assist customers in resolving technical issues with purchased products
Resolve pre-sale and post-sale queries via email, phone, chat and in person

Additional work experience to be discussed