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Doha, Qatar



## EDUCATION

### Higher Secondary

Board of Public Examination Kerala

### Secondary

Board of Public Examination Kerala

## SKILLS

Safe Driving Practices

Time Management

Vehicle Maintenance

Navigation Skills

Customer Service

Load Handling

## PERSONAL DETAILS

Nationality : Indian

Gender : Male

Date of Birth : 06-05-2002

Passport No. : U3692244

Language : English, Malayalam  
Hindi, Tam,Arabic

## LICENSE DETAILS

• Qatar DL No. : 30235604643

Expiry Date : 27-01-2029

• Indian DL No. : KL77 20210001694

# MUHAMMAD SWALIH MK

## ABOUT ME

Experienced in roles such as Salesman, Shelf Stocker, and Delivery Boy, with a strong background in customer service, inventory management, and timely delivery of goods. Proficient in handling stock, assisting customers, and maintaining safe and efficient transportation routes. Currently seeking a driver position to leverage my experience in logistics, safe driving practices, and time management skills to contribute effectively to a dynamic team.

## EXPERIENCE

### Sales Man

2023 to Present

Lotif Trading | Qatar

- Identify and engage potential customers to drive sales and expand market reach.
- Demonstrate and explain product features, benefits, and pricing to customers, ensuring clear understanding and interest.
- Consistently meet or exceed monthly and quarterly sales goals, contributing to overall business growth.
- Maintain and update customer information in CRM systems, tracking interactions and sales progress.
- Recommend complementary products or upgrades to increase sales and enhance customer satisfaction.

### Shelf Stocker

2022 to 2023

Yellow Mart | Bangalore, India

- Restock shelves with products, ensuring accurate placement according to store planograms and inventory guidelines.
- Monitor stock levels and report low or out-of-stock items to supervisors for timely reordering.
- Arrange products neatly on shelves to optimize visibility and improve the overall customer shopping experience

### Delivery Boy

2019 to 2021

Flipkart Kuttiyadi Hub | Kerala, India

- Ensure prompt and accurate delivery of goods to customers, adhering to scheduled delivery times and routes.
- Verify orders before delivery by checking invoices and ensuring that the correct items and quantities are delivered.
- Provide excellent customer service by delivering packages with a friendly demeanor, answering questions, and resolving any delivery-related issues.
- Plan and follow the most efficient routes for timely deliveries while minimizing fuel usage and travel time.

## DECLARATION

I hereby declare that the above-mentioned information is true and I bear the responsibility for the correctness of the above-mentioned particulars.

MUHAMMAD SWALIH MK