



SARAH ASIMA

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Objective

To obtain a challenging and rewarding Cashier position in a reputable retail establishment where I can utilize my excellent customer service skills, cash handling experience, and ability to work well in a fast-paced environment to contribute to the success of the company and advance my career in the retail industry.

Experience

- Cashier 2020 - Present
 - Operate a cash register, handling cash, credit, and debit transactions with accuracy and efficiency.
 - Provide exceptional customer service, responding to customer inquiries, resolving issues, and offering product recommendations to drive sales growth.
 - Maintain a clean and organized workspace, adhering to store standards and ensuring a positive shopping experience for customers.
 - Collaborate with colleagues to achieve sales goals, promote store initiatives, and support the success of the retail team.
 - Participate in ongoing training and development to enhance knowledge of products, services, and store policies.
 - Consistently meet or exceed sales targets, contributing to the achievement of business objectives and the growth of the retail store.
 - Worked effectively as part of a team, supporting colleagues during peak periods and contributing to the achievement of sales goals.
 - Maintained a high level of productivity, efficiently processing transactions and minimizing wait times for customers.
 - Participated in visual merchandising and store displays, contributing to the creation of an attractive and engaging shopping environment.

Education

- Mufakose 1 high School 2007 - 2011
 - O'level
 - 7 pass

Skills

- Proficient in operating cash registers, credit card machines, and other point-of-sale (POS) systems
- Ability to maintain a high level of productivity and efficiency, even in high-pressure situations
- Strong time management and organizational skills, with ability to prioritize tasks and manage multiple responsibilities simultaneously
- Ability to work effectively as part of a team, supporting colleagues during peak periods and contributing to the achievement of sales goals
- Strong problem-solving and conflict resolution skills, with ability to think critically and make sound decisions in a fast-paced retail environment
- Excellent customer service and communication skills, with ability to respond to customer inquiries and resolve issues in a professional and courteous manner
- Ability to learn and adapt to new software and technology systems
- Familiarity with Microsoft Office Suite, including Word, Excel, and Outlook
- Knowledgeable of store inventory management systems and procedures
- Experienced with handling cash, credit, and debit transactions with accuracy and efficiency

Languages

- English (Fluent)
- Shona

Reference

- **Diana Nyamukasira -**
The Manager
+263-773-680-638

Measureable Archivements

- Increased sales revenue by 15% within 6 months by consistently meeting or exceeding sales targets and providing excellent customer service.
- Improved customer satisfaction ratings by 25% within 3 months by responding promptly to customer inquiries, resolving issues efficiently, and maintaining a clean and organized workspace.
- Reduced cash handling errors by 90% within 2 months by implementing a double-check system for transactions and participating in ongoing training and development programs.
- Increased efficiency in processing transactions by 30% within 1 month by streamlining workflows, minimizing distractions, and maintaining a high level of focus and concentration.
- Consistently met or exceeded monthly sales targets, with an average increase of 10% in sales revenue within 9 months.