

SOUFIANE HADDAM

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Doha, Qatar

12/09/1990

& Single

■ Moroccan

PROFILE

I am a committed and skilled hotel security professional with a strong background in guest services and technical expertise in air conditioning. My experience spans diverse roles in security, valet, and guest transport, where I prioritize safety, efficiency, and exceptional service.

	LANGUAGES	
Arabic	\bullet \bullet \bullet \bullet English	• • • • •
French	• • • •	

SKILLS

· Problem-Solving

Multitasking

• Attention to Details

Flexibility

- Time Management
- Team Collaboration

PROFESSIONAL EXPERIENCE

11/2023 - Present Qatar

Rixos Qetaifan Island North / Meryal Water Park

Buggy Driver, Guest Service

- Warmly welcome all visitors to the park.
- Answer any initial questions they may have about the park.
- Provide rides to visitors, ensuring a smooth, safe, and enjoyable trip
- Share information about the park's attractions, history,
- Inspect the buggy before and after shifts .

05/2022 - 01/2023 Qatar

Retaj Salwa Resort 5 Stars

Security Committee In Sporting Event World Cup 2022

- Greet and assist visiting athletes, coaches, and staff.
- Coordinate with the hotel management and event organizers.
- Help with organizing transportation for the teams to and from the stadium.
- Assist with maintaining a secure environment in the hotel .

02/2022 - 04/2022 Qatar

Ministry Of Interior Qatar

Training At The Qatar Police Institute

- Learn and practice various law enforcement techniques.
- Understand and apply security protocols for major events .
- Learn crowd control, investigation procedures.
- Handling security breaches or medical emergencies during events.

12/2019 - 01/2022 Qatar

Retaj Salwa Resort And Spa 5 Stars

Securite Men, Valet Parking

- Verify the identification of individuals entering the quarantine zone.
- Screen all incoming vehicles and passengers.
- Direct and manage the flow of individuals or vehicles.
- Assist with the sterilization process of vehicles .

09/2016 - 09/2019

Al yakht Gulf Tranding Qatar

Driver, Marketing Repsentative

- Show customers how the water refrigeration equipment works .
- Conduct research to identify potential new markets.

• Deliver and help with setting up the equipment.

12/2013 - 01/2015

Morocco

Exxelia astema

Production Operator

- Monitor machinery to ensure efficient production flow.
- Inspect products during and after production.
- Perform routine maintenance and basic troubleshooting.

EDUCATION

Technical Diplom 2010 - 2012

Casablanca, Morocco **ISTA**

Higher Secondary Certificate 2010

Casablanca, Morocco El Bouhtouri

ADDITIONAL INFORMATION

EXPERTSE:

Microsoft Office - Marketing Digital

Driving licence:

Morocco 2012 - Qatar 2019.