FAYCEL GUERAICHI

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SUMMARY

Experienced car showroom assistant and assistant sales professional with 5 years of experience. Proficient in customer service, product knowledge, showroom presentation, and sales support. Skilled in assisting customers with vehicle selection, providing detailed information, and collaborating with the sales team to meet targets.

WORK EXPERIENCE

Automotive Sales Assistant Younes Auto Luxe Hydra Algiers Algeria July 2022 - August 2024

- Implemented data-driven sales strategies, leading to a 10% increase in average deal size and a 25% improvement in conversion rates.
- Grew key account revenue by 30%, contributing to a 20% increase in the client portfolio's revenue.
- Implemented inventory management strategies, reducing excess stock levels by 15% and improving turnover rates.

Car Showroom assistant Luxury Motor Works Cheraga January 2019 - March 2022
Algiers Algeria

- Assisted customers in selecting vehicles based on their preferences and needs.
- Provided detailed information on car features, specifications, and pricing.
- Maintained showroom displays to showcase vehicles effectively.

EDUCATION

Third year of secondary Foreign Languages (English/French/Spanish)

National Office For Distance Education And Training Center

Skikda -Algeria

2017

ADDITIONAL INFORMATION

Skills:

- Excellent prioritization skills in a fast paced changing environment
- Strong organisational and time management skills and working to tight deadlines
- · Strong verbal and written communication skills with confidence in dealing with clients at all levels
- Excellent communication skills over the phone, e-mail and face to face
- · Strong computer skills and proficient in MS packages
- Strong computer skills(Excel, Outlook)

Certificates:

- Automotive Electrical Certificate
- · Driving licence B
- · Certificate of the heavy truck driving renewal C

Languages:

- Arabic(Native)
- English (Advanced)
- French (Basic), Spanish (Basic)