



Contact

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Email

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Address

Doha Qatar

Nationality

Tunisian

Qatar Light Driving License: Available

Avilabel NOC Start immediately

Education

Secondary Level - Tunisia

Certificate of Professional

Competence (Restaurant) - 2005

Skills

- Food safety
- Teamwork
- Problem solving
- Customer service
- Leadership
- Supervisory experience

Hobbies

Music, Camping, football, volleyball,
Cinema, Internet Surfing, Swimming.

Language

Arabic - Native

English - Very good

French - Very good

ZANNOUN CHAWKI

Reliable and cooperative waiter with a strong passion for the culinary industry and customer service. Looking to contribute to the restaurant's success with a solid work ethic, dedication, and ability to multitask even under strict time constraints.

Experience

2015- November 2024

Sandwich Factory - Doha Qatar

Supervisor / Teamleader

- Screening, interviewing, hiring, and training restaurant staff.
- Managing restaurant staff's work schedules.
- Conducting regular inspections of the restaurant kitchen to determine whether proper standards of hygiene and sanitation are maintained.
- Monitoring the restaurant's cash flow and settling outstanding bills.

2005 - 2006

Hasdrubal Thalassa and SPA (Apprentice Restaurant)

Waiter

- Greet customers and hand out menus.
- Take meal and beverage orders from customers and place these orders in the kitchen.
- Make menu recommendations and inform patrons of any specials.
- Deliver meals and beverages to tables when they have been prepared.

2007 - 2008

Al - Mouradi Hammamat

Waiter

- Check that customers are satisfied with their meal.
- Prepare the bill for tables when requested.
- Cash up bills and ensure that the correct amount has been paid.
- Administer change to tables if needed.

2008 - 2012

Malik Marina Restaurant

Waiter

- Greet and escort customers to their tables
- Present menu and provide detailed information when asked (e.g. about portions, ingredients, or potential food allergies)
- Prepare tables by setting up linens, silverware, and glasses
- Inform customers about the day's specials

2013 - 2015

Khobar Restaurant (Al Wazzan Restaurant) - Saudi Arabia

Head Waiter

- Offer menu recommendations upon request
- Up-sell additional products when appropriate
- Take accurate food and drink orders, using POS ordering software, order slips, or by memorization
- Check customers' IDs to ensure they meet minimum age requirements for consumption of alcoholic beverages