



# YLIAS AHMED

HOUSEKEEPER : SUPERVISOR [ahmedylas@gmail.com](mailto:ahmedylas@gmail.com)

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**Objective:** Build a long-term career in your organization with opportunities for career growth. To enhance my educational and professional skills in a stable and dynamic workplace. To resolve any problems in a creative and effective manner in a challenging position. Completing tasks on time and being punctual. A good team player with excellent your supervisory skills.

## Educational Qualification

|             |                                 |
|-------------|---------------------------------|
| H.S.C       | : Humanities                    |
| Result      | : GPA 3.80                      |
| Year        | : 2003 Years                    |
| Institution | : Hazi Misir Ali Degree College |
| Board       | : Dhaka                         |
| S.S.C       | : Humanities                    |
| Result      | : GPA 3.50                      |
| Year        | : 2001 Years                    |
| Institution | : Delpara High School           |
| Board       | : Dhaka                         |

## Personal Information:

|                 |                  |
|-----------------|------------------|
| Full Name       | : Ylias Ahmed    |
| Father's Name   | : Ibrahim Akhond |
| Mother's Name   | : Foysala Begum  |
| Date of Birth   | : 09/01/1983     |
| Nationality     | : Bangladeshi    |
| Religion        | : Islam (Sunnah) |
| Blood Group     | : B positive     |
| Marital Status  | : Married        |
| Passport Number | : A13151641      |

## Skills & Abilities

Management of food and beverages service.  
Human and respectful, Conflict resolution ability.  
Calm under pressure, Dedicated to excellence.  
Creative problem solver, Strong team work ethic.  
Organizational skills, Outstanding interpersonal skills.  
Computer MS Windows and Internet proficient.  
Microsoft Office proficiency, Quick learner.  
Details- oriented, Fluent in English.  
Fluent in Hindi and working knowledge in Arabic (speak).

## COMMUNICATION

- Organized, independent worker with strong time-management skills. Excellent at juggling multiple tasks and working under pressure. Broad industry experience includes Healthcare, Customer Service, and Retail's sales. Bilingual self-starter skilled in developing relationships and providing exceptional individualized services.

## Experience

### **JOB TITLE | COMPANY | DATES FROM – TO**

- Jan 2022– July 2023 BURGURFUEL -AL AHSA KSA.
- Position: Service Crew**
- SAUDI ARABIA KSA.**

**JOB DUTIES :** Service crew member is a part of team that performs specific roles and duties across a wide range of industries. Their work primarily involves customer service and physical labour on a seasonal year-round typically service Crew members typically work for restaurants, resorts, and on ships. You will be responsible for helping the company to achieve its goals and targets. Your duties may include assisting customers taking to the order and giving Serve food and beverage also answering their questions, preparing and following checklists, collaborating with co-workers and management, completing daily tasks, and complying with safety and security regulations.

To excel in this role, you should be passionate about customer service and enjoy working in a fast-paced environment. Successful applicants should be

physically fit and be able to work irregular hours over the week, and over weekends and public holidays.

### **JOB TITLED | COMPANY | DATES FROM – TO**

**Match 2017 – February 2020 - ACCURO SPECIALIST**

**SUPPORT SERVICES, Dubai, UAE**

**Position: Housekeeper Supervisor**

**Job Duties :** Housekeeper Supervisor is a dedicated person how can take care of Managing staff duties and Responsibilities to client complaints regarding poor housekeeping service. Providing training to the housekeeping staff. Regularly taking inventory of cleaning supplies and ordering stock as needed to product item like a cleaning liquid soup, hand sensitizers, and air freshener, toiler tissue, hand towel Issuing cleaning supplies and equipment to housekeeping staff as needed. Also housekeeping Supervisor is a professional who monitors the work activities of cleaning personnel to ensure that they are providing a clean, orderly, and attractive environment for guests. They assign duties accordingly while inspecting all aspects to make sure everything meets industry standards and keeps an eye on customer satisfaction.

### **JOB TITLE | COMPANY | DATES FROM – TO**

- Match 2014 – February 2017 - ACCURO SPECIALIST SUPPORT SERVICES, Dubai, UAE

**Position: Head Waiter**

Job Duties: The Customer Service And Takings Order Carefully Almost Step By Step Flowing Oder Manu Breakfast, Lunch, And Dinner. Head Waiter Must Make Sure All Staff Personal Hygiene, PPE. Dinner Setup By Supervisors Great Sensitive Customer Satisfaction While Performing Their Regular Flowing Everyday Activities Of Duties, As Well As Managing Their Must Be A Great And Quick Decision Maker To Succeed In This Position. Are Employed Exclusively In The Hospitality Food And Beverage Services Sector. Their Duties and Work Environment Difference Based On The Establishment. Head Waiter Will Be Stander To Have A Fine Customer Feedback Arranging Establishment & Food Service & Handling.

## **JOB TITLE | COMPANY | DATES FROM - TO**

- Jan 2012 – February 2014 - ACCURO SPECIALIST SUPPORT SERVICES, Dubai, UAE
- **Position: Office boy.**

An Office boy is a back-stage performer for any act played in the Administration and service area. He must know the working system of the working place, designation and authority of all the members of the services. He must be quick, active and capable of managing basic food sanitization and safety food service. He is responsible for providing stationary and other supporting things to carry out the Panty working smoothly. A powerful Office boy can improve the working capacity of other staff. Clean the Administration and Panty at the start of everyday morning to evening. Keep and maintain the cleanliness of Administration. Ensure the availability of all Panty & Administration, supplies at all times Requisition Invoice under control of Store Keeper. When guest & customer give the order Office boy must give too service of the customer and guests.

## **LANGUAGE PROFICIENCY**

- Bangla (Reading, Writing and Speaking)
- English (Reading, Writing and Speaking)
- Arabic (Speaking)
- Hindi (Speaking)

## **PERMANENT ADDRESS:**

- Villa: Delpara, Post: Kutubpur, (1421)
- P.S: Fatullah, Dist.: Narayanganj, **Mailing address:** House-47, block-C, road-05, North Delpara (Wash koroni Road), Vill: Delpara, Post: Kutubpur (1421)  
P.S: Fatullah, Dist.: Narayanganj.

## **Contact number:**

- +00966551744164 (Saudi Arabia )
- +008801705254860 (Bangladesh)

## **Email Address:**

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