

Muhammad Adeel

Contact

Address:

Al-Seeb Muscat, Oman

Phone:

+96878287853, +96894335597

Email:

raja.adeel2930@gmail.com

Personal information

Date of birth:

23 August 1991

Place of Birth:

Chakwal, Punjab

Civil Number:

109406266

Nationality:

Pakistani

Passport no:

BT1409771

Marital Status:

Married

Objective

To make positive contribution as part of your dynamic and well reputed organization in a position where my management, decision making and communication skills will be appreciated and enhanced.

Skill Highlights

- ✓ Target driven
- ✓ Face-to-face selling
- ✓ Exemplary customer service
- ✓ Customer service
- ✓ Returns
- ✓ Cash management
- ✓ Online sales
- ✓ Customer Relations
- ✓ Systems and software programs
- ✓ Staff Training
- ✓ Client Service

Education

- Matriculation | Rehman Science College Chakwal | 2015

Experience

- **Salesman Makah Hyper Market Al Seeb Muscat Oman**
Joining from Jan 2017 till know
Fostered positive relationships with customers, enhancing loyalty and retention.
Handled concerns and complaints with care, delivering positive outcomes for continued customer loyalty.
Processed product returns, ensuring items were clean and resalable.
Maximized sales revenue through effective upselling and cross-selling of associated products.
Used active listening and relationship-building techniques to assess customer needs and deliver viable solutions.

Languages

- English
- Urdu
- Punjabi
- Arabic

Interests

- Traveling
- Sports
- Reading
- Volunteering
- Gardening
- Public interests

Experience

- **Sales cashier at Save Mart Islamabad**

From (July 2012 to May 2016)

Maintained excellent client satisfaction by providing professional, courteous customer service.

Operated cash registers with proficiency during high-volume shopping times, reducing customer queues.

Processed cash, cheque, credit and debit payments accurately and efficiently, minimising till discrepancies.

Processed sales, exchange and refund transactions efficiently to reduce customer waiting times.

Issued receipts for customer purchases and gifts, advising on in-store return and exchange policies.

Mentored new team members on customer service and POS operation.

Handled cash and card payments with precision, maintaining customer confidentiality and discretion throughout.