

HASSAN ALI HASSAN

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SUMMARY

Experienced Event Organizer with a strong background in planning and managing events, ensuring smooth operations and guest satisfaction. Equipped with excellent communication skills and a welcoming personality, making me an ideal candidate for a Host role focused on delivering outstanding customer experiences.

WORK EXPERIENCE

Intercontinental Club Cup Qatar 2024

- Securing Roads and Corridors.
- Inspecting Stadium Entrances.
- Forming Human Barriers.
- Enforcing Security Inside the Stadium.

Talabat Delivery company - Driver

May - Sep 2024

- Full knowledge of all areas of Doha.
- Delivering orders in a short time.

Promoter for Ooredoo money Qatar

Feb - Apr 2024

- Customer Engagement: Explaining the benefits of the service.
- Demonstrations: Assisting customers with registration and transactions.
- Brand Representation: Ensuring a positive experience.

Private company | Sudan Khartoum 3

Dec 2015 - Jan 2020

- Customer Service: Responding to customer requests and providing technical advice on suitable parts.
 - Inventory Management: Monitoring stock levels and ensuring the availability of required parts.
 - Process Coordination: Tracking deliveries and maintaining accurate sales records.
 - Communication Skills: Effectively interacting with customers to enhance the sales experience.
 - Product Knowledge: Having a deep understanding of spare parts to improve performance and customer satisfaction.
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EDUCATION

Diploma of Electrical engineering

Sep 2013 - Oct 2016

Omdurman Islamic University – Sudan

SOFT SKILLS

- Customer Service Excellence.
 - Strong Communication and Listening Skills.
 - Inbound and Outbound Call Management.
 - Conflict Resolution and Complaint Handling.
 - Multitasking and Time Management.
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SKILLS

- Arabic: Fluent.
- English: Very Good
- Driving license: QATAR
- Microsoft Excel and Google Sheets.