

HASSAN ALI HASSAN

66 Onaiza, Doha, Qatar • +974 71593912 • hassanove1996@gmail.com

SUMMARY

Experienced Event Organizer with a strong background in planning and managing events, ensuring smooth operations and guest satisfaction. Equipped with excellent communication skills and a welcoming personality, making me an ideal candidate for a Host role focused on delivering outstanding customer experiences.

WORK EXPERIENCE

Intercontinental Club Cup Qatar 2024

- Securing Roads and Corridors.
- Inspecting Stadium Entrances.
- Forming Human Barriers.
- Enforcing Security Inside the Stadium.

Talabat Delivery company - Driver

May - Sep 2024

- Full knowledge of all areas of Doha.
- Delivering orders in a short time.

Promoter for Ooredoo money Qatar

Feb - Apr 2024

- Customer Engagement: Explaining the benefits of the service.
- Demonstrations: Assisting customers with registration and transactions.
- Brand Representation: Ensuring a positive experience.

Private company | Sudan Khartoum 3

Dec 2015 - Jan 2020

- Customer Service: Responding to customer requests and providing technical advice on suitable parts.
- Inventory Management: Monitoring stock levels and ensuring the availability of required parts.
- Process Coordination: Tracking deliveries and maintaining accurate sales records.
- Communication Skills: Effectively interacting with customers to enhance the sales experience.
- Product Knowledge: Having a deep understanding of spare parts to improve performance and customer satisfaction.

EDUCATION

Diploma of Electrical engineering

Sep 2013 - Oct 2016

Omdurman Islamic University – Sudan

SOFT SKILLS

- Customer Service Excellence.
- Strong Communication and Listening Skills.
- Inbound and Outbound Call Management.
- Conflict Resolution and Complaint Handling.
- Multitasking and Time Management.

SKILLS

- Arabic: Fluent.
- English: Very Good
- Driving license: QATAR
- Microsoft Excel and Google Sheets.