



# Aymen Nettour

## Profile

Dynamic Sales Agent with one year of experience in the travel industry, showcasing a strong ability to engage clients and drive sales. Proven aptitude for building relationships and delivering exceptional customer service, ensuring a positive experience for every client. Skilled in adapting to fast-paced environments and utilising effective communication techniques to facilitate successful transactions. Committed to continuous professional growth and contributing positively to team goals.

## Employment History

### Sales Agent In Doha at Fahd Travels, Doha

January 2024 — January 2025

- Trained and mentored new customer service agents in airline procedures and customer service best practices
- Provided timely and accurate information to customers regarding flight schedules, fares, and promotions

### Waiter at Le Grand Cafe, Annaba

June 2022 — December 2024

- Developed lasting relationships with customers through attentive service and engaging conversation, resulting in repeat business
- Collaborated with kitchen staff to efficiently manage orders and ensure timely delivery of meals to customers
- Cross-trained in other restaurant roles to ensure smooth operations when needed

## Education

### High School Degree, Technique School, Annaba Algeria

January 2020 — December 2024

### English Degree, Cultural Institution of English, Annaba

March 2022 — August 2024

## Details

Al Manara Street Retaj Building  
Doha  
Qatar  
+974 71741224  
[aymennr23@gmail.com](mailto:aymennr23@gmail.com)

Date / Place of birth  
22/04/2006  
Algeria

Nationality  
Algerian

## Skills

Fast Learner

### Computer Skills

Microsoft Excel

Ability to Work in a Team

Microsoft Office

## Languages

Arabic

English

Français