

# INSAF THAIVACHAPARAMBIIL

Highly skilled and experienced driver with a love for high- performance vehicles. Proven ability to handle high-pressure situations and make quick decisions. Excellent Mechanic skills and deep understanding of vehicle department

### PERSONAL INFO

**1** +974 70654452

<u>insaf71442051@gmail.com</u>

Qatar driving licence | 29435621496 Passport No | P7569304

#### **CORE SKILLS**

- Airport Pick-up and drop
- Conflict resolution
- Disability awareness
- Local area expertise loading and unloading luggage
- Traffic legislations

## **LANGUAGE**

- English
- Hindi
- Malayalam

#### . EDUCATION

**Bachelor of Commerce** 

Calicut University |2012-2015

**Higher Secondary** 

Kerala Board |2010-2012

. WORK EXPERIENCE .

Onex Beauty Group Doha, Qatar

**4 YEARS** 

PROFESSIONAL DRIVER

# Key Responsibilities

- Picking up passengers one time and ensuring prompt drop off to the required location.
- Utilizing local geographical and traffic knowledge when picking up and dropping off customers.
- Responding promptly to traffic or unforeseen circumstances using alternative routes.
- Displaying exemplary customer service skills in order to provide the client with positive experience.
- Assisting customers with luggage, adjusting to customers with young children or mobility needs.
- Understanding airport requirement to ensure that drop-offs and pick-ups operates smoothly.
- Maintaining exemplary personal and vehicle hygiene and cleanliness standards at all times.
- Responding flexibly and quickly to changes in shift pattern for night, weekend or early shifts.
- Ensuring the highest standards of health, safety and security standards for all passengers in vehicle.
- Responding calmly to conflict, distressed passengers, or crisis, ensuring problems are resolved.