

Resume for Driver cum Messenger

Name: NASEER NP

☎: +97431304362

✉: naseerpvtkd@gmail.com

Visa Status: Transferable Visa (NOC)

Driving License: Valid Qatar, Kuwait and India



Career Objectives:

I am seeking a dynamic and challenging environment where I can contribute to your organization's success while developing my skills and advancing my career.

Total 16 Years of Work Experience:

QTR FISH:

Nov 2023 to 2024 present

<https://qtrfish.com/>

- **Order Fulfillment:** Efficiently pick, pack, and deliver fresh fish and seafood to customers based on online orders, ensuring all items are handled and delivered with care to maintain product freshness.
- **Order Fulfillment:** Efficiently pick, pack, and deliver fresh fish and seafood to customers based on online orders, ensuring all items are handled and delivered with care to maintain product freshness.
- **Route Planning & Delivery:** Plan and optimize delivery routes to ensure timely and cost-effective delivery of products while adhering to customer schedules.
- **Customer Service:** Provide excellent customer service, including resolving any delivery-related issues, addressing inquiries, and ensuring customer satisfaction.
- **Inventory Management:** Assist with stock checking, updating inventory records, and ensuring proper storage of perishable items to prevent spoilage.
- **Safety & Hygiene:** Follow food safety and hygiene standards during handling, transportation, and delivery to maintain high-quality standards for seafood products.
- **Communication:** Regularly update customers on delivery status, address delays, and follow up on any issues or special requests related to their orders.
- **Payment Handling:** Collect payments upon delivery when necessary, ensuring accurate record-keeping of transactions.
- **Record-Keeping:** Maintain detailed logs of deliveries, vehicle inspections, and customer feedback for internal use.
- **Route Planning & Delivery:** Plan and optimize delivery routes to ensure timely and cost-effective delivery of products while adhering to customer schedules.
- **Customer Service:** Provide excellent customer service, including resolving any delivery-related issues, addressing inquiries, and ensuring customer satisfaction.

- **Inventory Management:** Assist with stock checking, updating inventory records, and ensuring proper storage of perishable items to prevent spoilage.
- **Safety & Hygiene:** Follow food safety and hygiene standards during handling, transportation, and delivery to maintain high-quality standards for seafood products.
- **Communication:** Regularly update customers on delivery status, address delays, and follow up on any issues or special requests related to their orders.
- **Payment Handling:** Collect payments upon delivery when necessary, ensuring accurate record-keeping of transactions.
- **Record-Keeping:** Maintain detailed logs of deliveries, vehicle inspections, and customer feedback for internal use.

Worked as Taxi Driver at various five star & three Star hotels under Taxi-Cash since July till 2023 Nov.

- Picking up passengers on time and ensuring prompt drop-off to the required location
- Utilizing local geographical and traffic knowledge when picking up and dropping off customers
- Responding promptly to traffic or unforeseen circumstances using alternative routes
- Displaying exemplary customer service skills to provide the client with a positive experience.
- Assisting customers with luggage, adjusting to customers with young children or mobility needs
- Understanding airport requirements to ensure that drop-offs and pick-ups operate smoothly.
- always Maintaining exemplary personal and vehicle hygiene and cleanliness standards
- Ensuring the highest standards of health, safety, and security standards for all passengers in varied Responding calmly to conflict, distressed passengers, or crisis, ensuring problems are resolved.

EDUCATION

S.S.L.C (BOARD OF KERALA SECONDARY EDUCATION)

Personnel Details:

Known:

Gender: Male
Nationality: Indian
Marital Status: Married

Language

English, Arabic, Malayalam, Tamil, Hindi

Declaration: I hereby declare that the above written particulars are true to the best of my knowledge and belief.