

#### CONTACT

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- **O**Doha, Qatar
- Nationality: Sri Lanka
- Marital Status: Single
- Passport Number: N9667643
- Date Of Birth: 07/25/1997
- Gender: Mal

#### SKILLS

- Communication and interpersonal skills
- Leadership skills
- Sales skills
- Customer Focus
- Merchandise pricing
- Point of sale system operation

## LANGUAGES

- English (Fluent)
- Tamil (Native)
- Malayalam (Fluent)
- Hindi (Intermediate)
- Arabic (Beginner)

#### EXTRA SKILLS

- Familiarity with business software such as Microsoft Office.
- The flexibility and willingness to learn.
- Good administrative skills.
- The ability to work as part of a team.

# ALTHAF AHAMED

SALES ASSOCIATE

# PROFILE

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Enthusiastic professional with talent for building customer relationships and creating positive shopping experiences. Utilizes strong communication skills and friendly demeanor to engage customers effectively. Demonstrates reliability, good work ethic, and adaptability in meeting team goals and customer needs. Eager to contribute to dynamic retail environment.

### WORK EXPERIENCE

#### MINNAH TRADINGS & SERVICES SALES ASSOCIATE

2021 - 2023

- Provided customers with knowledgeable and friendly service in a fast-paced store environment
- Advised customers on product features and recommended appropriate merchandise• Worked as a team member to achieve store sales targets
- Managed stock levels and replenished merchandise as necessary
- Ensured store shelves and displays were clean and organized
- Prepared and presented merchandise on the shop floor in an attractive way

#### MANGO GARDEN BEACH RESORT SALES ASSOCIATE

2018 - 2020

- Providing exellent customer service to guests, answeringtheir inquiries and addressing their concerns.
- Actively promoting and selling resort products and services, such as accommondations, dining, tours and activites.
- Handling guest reservations, ensuring accurate booking details and managing cancellations or changes.

#### EDUCATION

DIPLOMA IN QUANTITY SURVEYOR London Business Academy | Sri Lanka 2016 - 2018

#### CERTIFICATE IN AUTOCAD

LOndon Business Academy | Sri Lanka

2022 - 2022