

# Taher fetwi

## Parcel Operations Agent and Collaboration Coordinator

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### 👤 PROFILE

Experienced professional at Tunisian Post, specializing in the efficient management and handling of international and local parcels in collaboration with Tunisian Customs. With proven skills in logistics and customs compliance, I am actively seeking a professional opportunity to apply my expertise in an environment where I can contribute to operational excellence and the growth of the company.

### 📁 PROFESSIONAL EXPERIENCE

<b>Tunisian Post,</b> Parcel Operations Agent and a Collaboration Coordinator with Tunisian Customs	2011 – 2024 Sfax, Tunisia
<ul style="list-style-type: none"><li>Managed and coordinated the efficient handling of international and local parcels ,ensuring timely delivery and compliance with relevant regulations.</li><li>Collaborated closely with Tunisian Customs to ensure compliance with import/export regulations.</li><li>Demonstrated expertise in logistics, optimizing parcel processing workflows, and ensuring customs compliance.</li><li>Distinguished in customer service by providing quick responses to customer needs and ensuring their satisfaction</li></ul>	
<b>PIRECO ISR, Scaffolding Assistant</b>	2008 – 2011 Ariana, Tunisia
<ul style="list-style-type: none"><li>Carrying scaffolding components and materials to the work area.</li><li>Assisting in the assembly and disassembly of scaffolding structures.</li><li>Passing tools and equipment to the scaffolders.</li><li>Ensuring that scaffolding components are properly secured.</li><li>Maintaining a clean and organized work area.</li></ul>	
<b>El Mouradi Hotel, Receptionist</b>	2007 – 2008 Sousse, Tunisia
<ul style="list-style-type: none"><li>Greeting and assisting guests during check-in and check-out.</li><li>Handling reservations and room assignments.</li><li>Providing information about hotel amenities and local attractions.</li><li>Managing guest inquiries and requests.</li></ul>	
<b>Mechanical Parts Cutting Workshop Technician</b>	1999 – 2000 Modina, ITALY
<ul style="list-style-type: none"><li>Operated precision cutting machinery to fabricate mechanical components</li></ul>	

### 🎓 EDUCATION

<b>3rd Year of Secondary School - Letters Section, Hbib Maazon High School</b>	1999
<b>Technician in Microsystem Maintenance, Centre Sectoriel de Formation Sakiet Ezit</b>	2005 – 2007

### 🌐 LANGUAGES

frensh	● ● ● ● ●	English	● ● ● ● ●
arabic	● ● ● ● ●	italien	● ● ● ● ●

### 🧠 SKILLS

- Parcel Processing	- Team Collaboration	- Customer Service
- Quality Control	- Packaging Safety	- Labeling and Documentation

### 🏠 ORGANIZATIONS

<b>Hilal Ahmar (Red Crescent) Organization, Blood Donor (O-Negative)</b>
<ul style="list-style-type: none"><li>Regularly donate blood every 3 months to ensure a consistent and reliable source of O-negative blood for those in need</li></ul>