



BADIS MOUNDER

SALES ASSOCIATES

CONTACT



Address : Doha-Qatar



moundherbadis9@gmail.com



M : (+974) 50669267



Nationality : Algerian , 25
Years

LANGUAGES

Arabic: Native

English: good

French: Fluent

SKILLS

- Customer Service
- Sales & Upselling
- Product knowledge
- Merchandising & Visual Display
- Order Management
- Cash Handling & POS System's

PROFILE

Results-oriented Home Furniture Sales Associate with 4 years of experience in providing exceptional customer service, driving sales, and maintaining product knowledge in home furnishings. Skilled at upselling , managing customer relationships, and ensuring an enjoyable shopping experience.

EXPERIENCES

STORE IN-CHARGE

BAZAR HAMZA ,BachJarah Algéria

2023-2024

Supervise and guide store employees to ensure smooth operations, while delegating tasks effectively. Monitor the quality of service provided by the team to ensure customers are receiving the best possible experience. Resolve customer complaints, returns, or issues in a timely and professional manner. Ensure that the store is well-stocked with products, and that items are properly displayed on shelves.

SALES ASSOCIATE

**Celio Muwaileh Commercial-Al Zahia-Sharjah - UAE SALES
ASSOCIATE 2021-2022**

Greet and assist customers in a friendly and professional manner. Provide information about products, promotions, and sales.

Stay informed about the latest products and trends in fashion. Be able to explain the features, benefits, and availability of different clothing and accessories.

Assist in the replenishment of stock on the sales floor.

Handle returns and exchanges according to store policies. Maintain a clean and organized checkout area.

Inform customers about special offers, promotions, and upcoming sales events.

SALES ASSOCIATE

Celio Park Mall Setif,Algeria

2018-2020

Greet and assist customers in a friendly and professional manner. Handle customer inquiries and resolve complaints or issues as they arise. Ensure stock knowledge is up to date. Help with inventory counts and stock rotation. Process customer transactions accurately using the register. Encourage participation in loyalty programs if available. Handle paperwork, such as stock receipts, delivery orders, and inventory records when needed.

ÉDUCATION

2017 |Bachelor Degree in Management and Economics.

2022 | Plastic Recycling training for 6 months.

2023|Certificate in E-commerce and Online Sales for 6 months