

Ibrahim Khoulati

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Professional Experience

Smartphones - Customer Support & Sales Associate

Smartphones, Tiel

January 2016 - June 2021

- Assisted customers with troubleshooting phone and laptop issues, software updates, and accessory recommendations.
- Provided high-level technical support, ensuring customer satisfaction and retention.
- Developed strong communication and problem-solving skills through daily customer interactions.

Elbuco - Truck Driver & Warehouse Operator

Elbuco, Geldermalsen

June 2021 - July 2022

- Managed order picking and inventory control, ensuring accurate and timely order fulfillment.
- Conducted quality control checks to maintain high standards in product handling and shipment preparation.
- Safely transported goods to multiple locations, ensuring punctual and secure deliveries.

Tuinmeubelshop - Logistics & Installation Specialist

Tuinmeubelshop, Tiel

March 2023 - Present

- Delivered and professionally installed garden furniture at customer locations.
- Ensured the safe loading, transportation, and unloading of furniture, maintaining high-quality standards.
- Provided excellent customer service by assisting clients with product setup and satisfaction checks.

Freelance 3D Visualization Designer

Self-Employed

- Develops high-quality 3D visualization designs for businesses seeking to promote their products through animations.
- Works closely with clients to create compelling and dynamic visual representations for marketing and advertising purposes.
- Combines technical expertise with creative storytelling to enhance product presentation and branding.

Key Skills

- Technical Expertise: Strong background in troubleshooting electronics, software installations, and digital product visualizations.
- Customer Service & Sales: Proven ability to communicate effectively and provide excellent service in retail and logistics settings.
- Logistics & Operations: Experienced in order fulfillment, inventory control, and efficient transportation of goods.
- Creativity & Design: Skilled in 3D animation and visualization, transforming concepts into engaging

digital presentations.

- Problem-Solving: Adept at identifying challenges and implementing effective solutions in various work environments.

Certifications

- VCA (Safety, Health, and Environment Checklist for Contractors) - Present

Personal Details

- Date of Birth: April 16, 1999
- Driver's License: Yes
- Nationality: Dutch
- Languages: Dutch, English
