



HICHEM BOUKHROUFA

Sales associate

Doha, Qatar

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EDUCATION & CERTIFICATE

- bachelor degree public law _ university el arbi ben mhid 2019_algia
- Customer service _ international Training centre _Algeria

WORK EXPERIENCE

Sales associate _ Alexandre McQueen _Dubai

2022_2024

Provided excellent customer service and assisted customers in finding suitable products.
Increased sales through upselling and cross-selling techniques.
Managed inventory and ensured stock levels were maintained.
Handled cash transactions and operated the POS system efficiently.
Assisted in visual merchandising to enhance store

Salesassociate_zara garden city mall _ Algeria

2020_2022

Assisted customers in selecting fashion products, providing excellent service.
Maintained store organization and ensured proper merchandise display.
Processed transactions efficiently at the cash register.
Managed stock levels, restocking items as needed.
Worked in a fast-paced environment, meeting sales targets.

Skills

Customer service & sales techniques
Cash handling & POS operation
Inventory management
Teamwork & communication

LANGUAGE

Arabic _ native
English __Fluent
Franch _ Fluent