



JOHN SHAPHIQUE ONGOLLA

DRIVER

CONTACT

Phone

+974 7750 4872

Email

jshaphique@gmail.com

Address

Nairobi, Kenya

SKILLS

- ♦ Good communication
- ♦ Customer service
- ♦ Self oriented
- ♦ Time keeper

LANGUAGE

English

100%

Swahili

100%

REFERENCE

MS. Everlyn Sabayi

Course coordinator: KWSTI

Tel: +254 734 310 285

MS. Yvonne Akoth

Field Support Stuff: Ultra

Lab E.A LTD

Tel: +254 706 062 153

: +254 731 710 760

OBJECTIVES

An enthusiastic individual with a high level of interpersonal, communication, and organization skills. Have a great ability to work under any given environment, a fast learner and a team player.

EDUCATION

- ♦ **2015 - 2017 : Kenya Wildlife Service Training Institute(KWSTI)**
Diploma In Tourism And Hospitality Management
- ♦ **2010 - 2013: Onjiko Boys High School**
Certifite in Secondary Education
- ♦ **2001 - 2009: Kuoyo Kaila Primary School**
Certifite in Primary Education

EXPERIENCE

- ♦ **Oct 2019 – Nov 2024: Swift-Qatar**
- ♦ **Position:** Driver
- ♦ **Duties**
- ♦ Delivering food and beverages to customers in timely and efficient manner
- ♦ Navigating routes using GPS or Google maps
- ♦ Communicating efficiently with customers
- ♦ Handling customer complains and issues
- ♦ Upselling and cross selling products or services.
- ♦ **March 2022 - Dec 2022: FIFA World Cup-Qatar**
- ♦ **Position:** Cultural Experience (Volunteer)
- ♦ **Feb 2018 - Aug 2019: Tour Consultancy-Kenya**
- ♦ **Position:** Customer Service and Front desk agent
- ♦ **Duties:**
- ♦ Listening to customers' concerns, issues and questions. Resolving customers' concerns and answering customers' questions to my best ability.
- ♦ Maintaining a positive attitude and calmly responding to customers' complaints.
- ♦ Conducting training programs
- ♦ Performing budgeting function
- ♦ Scheduling the tasks of the Front Office employees
- ♦ Directing and coordinating the activities of the Front Office department

The Kenya National Examinations Council



KENYA CERTIFICATE OF SECONDARY EDUCATION

This is to certify that the candidate named below sat for the Kenya Certificate of Secondary Education examination in the subjects named below



39713006/322



THE CANDIDATE ATTAINED THE GRADE SHOWN IN THE SUBJECTS NAMED

NAME: ONGOLA JOHN SHAPHIQUE
ONJIKO HIGH SCHOOL

M1 39713006/322

101 ENGLISH
102 KISWAHILI
121 MATHEMATICS
231 BIOLOGY
232 PHYSICS
233 CHEMISTRY
312 GEOGRAPHY
565 BUSINESS STUDIES

GRADE
C- (MINUS)
C- (MINUS)
C- (MINUS)
C (PLAIN)
C- (MINUS)
D (PLAIN)
D+ (PLUS)
C+ (PLUS)



SUBJECTS NAMED EIGHT MEAN GRADE C- (MINUS)

EXAMINATION OF YEAR 2013

PRINTED : 150113:14315399

Secretary

Kenya National Examinations Council



Chairman

Kenya National Examinations Council

This is a secure document using special paper and inks.
Please hold it up to the light to verify that the word
BARAZA I.A. MITHANI and the "ORIGINAL"
embroidered thread can be seen through the paper.
Not valid without a hologram.

(See overleaf for conditions of issue)

KCSE /13 0863618



John Ongollah


إلى

أود أن أشكرك على مساهمتك القيمة في نجاح برنامج المتطوعين في بطولة

I want to thank you for your valuable contribution towards the success
of the Volunteers Programme for the

كأس العالم FIFA قطر ٢٠٢٢™
FIFA WORLD CUP Qatar 2022™

Tamim bin Hamad Al Thani
Amir of the State of Qatar



تميم بن حمد آل ثاني
أمير دولة قطر



CERTIFICATE OF APPRECIATION

شهادة تقدير

We are honoured to present this certificate to

نفخر بتقديم هذه الشهادة إلى

John Ongollah

in recognition of your commitment as a volunteer to delivering an amazing

FIFA World Cup Qatar 2022™

20 November – 18 December 2022

تقديرًا لجهودكم في استضافة استثنائية

لبطولة كأس العالم FIFA قطر 2022™

20 نوفمبر – 18 ديسمبر



The first FIFA World Cup™ to be held in the Arab world would not have been such a success without you.

We have created history together – thank you!

بفضلكم نجحنا في تنظيم أول نسخة من المونديال في العالم العربي

لقد صنعنا التاريخ معاً، فلكم جزيل الشكر.


Gianni Infantino
FIFA President
رئيس
FIFA


Hassan Al-Thawadi
Chairman, FIFA World Cup
Qatar 2022 LLC
رئيس كأس العالم فيفا
قطر 2022 م.م.



State of Qatar
Ministry of Interior
Traffic Department

دولة قطر
وزارة الداخلية
إدارة المرور



DRIVING LICENSE

رخصة سوق

29540402483

الرقم الشخصي



الاسم جون شافكي اونجولا

NAME JOHN SHAPHIQUE ONGOLLAH

NAT. KENYA

الجنسية كينيا

DATE OF BIRTH 1995-09-18

تاريخ الميلاد

BLOOD GR. A+

فصيلة الدم

FIRST ISSUE 2020-02-05

ت. اول إصدار

VALIDITY 2027-09-26

ت. الإنتهاء

This license must be produced on demand to any police officer in uniform or on production of warrant card by police officer not in uniform

يجب إيراد هذه الرخصة لمن يطلبها من رجال الشرطة سواء كان بالزي الرسمي أو عند إيراد هويته في حالة كونه بالملايين المدنية

Authorized Vehicles

المركبات المصرح بقيادتها

ملاحظات

EXCAVATOR	حفار	<input type="checkbox"/>
CRANE	كرين	<input type="checkbox"/>
LOADER	شبول	<input type="checkbox"/>
FORKLIFT	رافعة شوكة	<input type="checkbox"/>
OTHER	اخرى	<input type="checkbox"/>

MOTOR CYCLE	دراجة نارية	<input checked="" type="checkbox"/>
CAR	سيارة خفيفة	<input checked="" type="checkbox"/>
BUS	حافلة	<input type="checkbox"/>
MED. TRUCK	شاحنة متوسطة	<input type="checkbox"/>
TRAILER	قاطرة ومقطورة	<input type="checkbox"/>

نظارة طبية	<input type="checkbox"/>
Glasses	<input type="checkbox"/>
عدسات	<input type="checkbox"/>
Lenses	<input type="checkbox"/>
اتوماتيك	<input checked="" type="checkbox"/>
Automatic	<input checked="" type="checkbox"/>
احتياجات خاصة	<input type="checkbox"/>
Handicaps	<input type="checkbox"/>
إعاقات سمعية	<input type="checkbox"/>
hearing disability	<input type="checkbox"/>
تسرع بالأعضاء	<input type="checkbox"/>
Organ Donation	<input type="checkbox"/>

Licensing Authority

سلطة الترخيص



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