


Ahmed Abdalla

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An English Literature graduate with strong language and analytical skills. Experienced in customer service as a cashier, proficient in cash handling for efficient daily sales management. Seeking to join a dynamic team that will further develop my skills and allow me to make a positive impact

Experience

- **Cashier (POS System)**
[Company Chicano tourist restaurant chain /], [City/ Khartoum /Sudan]
[From: march /2019 to: December /2021]
Responsibilities:
 - Managed sales transactions and accurately processed invoices using the system.
 - Handled cash and card transactions with skill and professionalism.
 - Assisted customers with purchases and responded to inquiries to enhance customer satisfaction.
 - Monitored stock levels and reported shortages to ensure product availability.

Skills

- **Languages:**
 - English: Advanced
 - Arabic: Mother language
- **Technical Skills:**
 - Proficient in using the POS system for sales management.
 - Good knowledge of MS Office (Word, Excel).
- **Personal Skills:**
 - Excellent communication skills with customers and team members.
 - Ability to work under pressure and maintain attention to detail.
 - Organizational and time-management skills.

Education

Bachelor's Degree in English Literature

[Neelain university], [City/ Khartoum]

[Graduation Date: February /2022]