



# MN Vasim Akram

MOBILE AND COMPUTER  
TECHNICIAN

## Details

Al Wakrah  
Qatar  
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### NATIONALITY

Indian

### DATE / PLACE OF BIRTH

21.12.1989  
Madikeri Kodagu

## Skills

Ability to Multitask

Fast Learner

Time Management

Customer Service

Computer Skills

Ability to Work in a Team

Communication Skills

Ability to Work Under Pressure

Highly organized and efficient

Hardware and software  
troubleshoot

## Hobbies

Football and Cricket

## Languages

English  
Malayalam

## Profile

Dedicated Mobile Phone and Computer Technician with 8 years of experience assisting private and business clients through device failures. Proficient in iOS and Android repairs, prioritizing privacy and security. Demonstrates expertise in troubleshooting and adept at managing budgets, payroll, and general accounting.

## Employment History

### Computer Technician, Fine fix , Kuwait City

- Performed troubleshooting to correct computer hardware and software malfunctions.
- Performed installation, maintenance and repair for complex internal computer hardware and various software applications.
- Recommended new and replacement hardware and software purchases.
- Refurbished PC systems and peripherals such as monitors, networking equipment, printers, and more.
- Tested and installed motherboards, processors, and graphics cards on desktops and laptops for corporate staff.
- Used diagnostic tools to identify hardware failures and replace non-functional components.
- Recovered critical information from data backups to restore functionality.
- Set up PCs, projectors and microphones for use in video conferencing rooms.

### Mobile Sales and Service, Doctor Phone, Kuwait City

- Skilled at working independently and collaboratively in a team environment.
- Self-motivated, with a strong sense of personal responsibility.
- Proven ability to learn quickly and adapt to new situations.
- Worked well in a team setting, providing support and guidance.
- Excellent communication skills, both verbal and written.
- Strengthened communication skills through regular interactions with others.

### Salesperson, AK Group fine fix mega Pc. HNM, Kuwait City

- Worked to build relationships with customers and built potential for additional sales.
- Engaged customers in social conversations to create pleasant and easy shopping experience.
- Increased sales and customer satisfaction through personalized servicing
- Offered each customer top-notch, personal service to boost sales and customer satisfaction.

### Storage keeper, AK Group, Kuwait City

- Trained new staff on job duties, company policies, and safety procedures for rapid on boarding.
- Directed activities of staff performing repairs and maintenance to equipment, vehicles, and facilities.
- Led improvement initiatives to advance operational efficiencies and increase revenue.
- Integrated warehouse operations with existing and new business processes.
- Developed and maintained knowledgeable and productive team of employees.
- Tracked production and quality control systems to proactively identify deficiencies.

Tamil

Urdu

Hindi

Arabic

Kannada

### **Driver Technician, Mega Pc, Kuwait City**

- Checked orders and routes before setting off on deliveries.
- Planned most efficient routes for deliveries.
- Inspected [mobile & computer] equipment before and after deliveries to identify damage.
- Performed vehicle repairs.
- Maintained detailed mileage and cost records.
- Utilized GPS and other navigation tools to plan routes and stay on schedule.
- Verified contents of inventory loads against Bills of Lading.
- Fastened chains, straps, covers, and binders to secure load during transit.
- Completed routine maintenance on truck to keep in working order.
- Maintained telephone and radio contact with supervisor to receive delivery instructions.

### **Stock Inventory Assistant , AK GROUP, Kuwait City**

- Created databases and spreadsheets to improve inventory management accrue
- Kept documentation and records accurate and up-to-date with latest data to prevent errors in processing or delivery.
- Monitored and adjusted inventory levels to meet customer needs and demands.
- Maintained and organized inventory receipts and processed changes to reduce process lags.
- Rejected damaged items, recorded shortages and corresponded with shippers to rectify issues.
- Completed physical inventory counts each month.
- Performed data entry and completed proper paperwork.

### **Outdoor Sales & Service, Fine Fix, Kuwait City**

- Travelled by foot or automobile to deliver or sell merchandise or services.
- Used scripts or persuasive sales techniques to convince clients in purchasing [Product or Service].
- Learned and implemented consultative selling skills to identify opportunities, overcome objections and close sales.
- Completed documentation smoothly to finalize sales.
- Met or exceeded sales quotas 3 month.
- Advertised product and service offerings via social media.

## **Education**

### **Higher Secondary School, St. Joseph Convent, Madikeri**

SEPTEMBER 2000 – SEPTEMBER 2005

## **Courses**

**Diploma in Hardware and Networking, Jetking**

**Cellular Service, Hardware and Software, Prakash Institute**

**Hardware And Software, Zahi Computers**

**Computer Motherboard Services, Venkateshwara Institute Bangalore**

**CCS, Aptech**