

Zeeshan Fiaz

Contact: +974 7782 9882

Email: Zfiaz230@gmail.com

License: QATAR Driving License (Car & Bike)

Location: Doha, Qatar



Career Summary

Experienced professional with hands-on experience overseeing operational processes in diverse settings. Adept at ensuring quality control, implementing safety measures, and troubleshooting operational issues. Demonstrates effective leadership skills and a commitment to fostering a secure and compliant work environment. Eager to contribute to dynamic roles that require a proactive approach and a dedication to excellence.

Professional Experience

Talabat Rider Executive – Limitless Delivery Company

Feb 2022 - Present



- Excel at optimizing **daily ride operations** for prompt and accurate deliveries.
- Possess **strong leadership** skills with the ability to motivate and guide effectively.
- Attend trainings to enhance skills, ensuring improved delivery precision and customer satisfaction.
- Consistently meet and exceed KPIs, including **on-time deliveries** and positive customer feedback.
- Apply data-driven strategies to enhance overall efficiency, showcasing leadership potential.
- Focus on resolving customer issues promptly, ensuring a positive and smooth ride experience.
- Implement **customer feedbacks**, resulting in a notable increase in positive customer reviews.
- Collaborate with **logistics teams** to streamline ride processes, reducing operational costs.
- Proficiently utilize and optimize ride management systems to enhance overall efficiency.
- Develop and enforce **safety protocols** for rides, contributing to a reduction in accident rates.
- Demonstrate expertise in addressing challenges, and ensuring smooth rides during **peak demand**.
- Proactively identify and address potential issues, minimizing disruptions to the ride process.
- Skillfully integrate technology solutions for real-time tracking and communication.

Electrical Foreman - Masters Electro Mechanical Contracting LLC

Aug 2016 - Jun 2018



Project: AMF Building Maintenance

- Oversaw the installation of spot lights, fluid lights, and 60x60/20x20 **lighting fixtures**.
- Conducted detailed **floor box checks** to maintain electrical system functionality.
- Managed the laying of **HV and LV cables**, ensuring compliance with project specifications.
- Implemented precise cable dressing techniques and maintaining secure cable arrangements.
- Conducted rigorous testing procedures on cables to guarantee performance and reliability.
- Promptly addressed and resolved any issues identified during the testing phase.

Trainee Supervisor – Al Hamd Cotton Ginning and Pressing Mills

Feb 2013 – Dec 2014



- Supported **daily operations** in a cotton mill, learning under senior supervisors.
- Contributed to maintaining efficient workflow and adherence to production schedules.
- Gained hands-on experience in quality control for high-quality cotton products.
- Received training in **safety protocols**, actively promoting a culture of workplace safety.
- Assisted in troubleshooting operational issues, enhancing problem-solving skills.
- Participated in **training and supervision** of new personnel, showcasing leadership abilities.
- Acquired exposure to inventory management, contributing to streamlined production processes.

Education

- | | |
|---|-----------|
| • IOSH Certification
Aspire Middle East Training Institute, Abu Dhabi | Year 2018 |
| • Bachelor of Technology (B. Tech) – Electrical
Bahauddin Zakariya University Multan, Pakistan | Year 2015 |
| • Diploma of Associate Engineering – Electrical
United College of Technology Ahmedpur, Pakistan | Year 2012 |

Skills

- Operations
- Quality Control
- Safety
- Troubleshooting
- Leadership
- Training
- Inventory Management