



MOHAMMAD SAGAR

Customer Service Representative

ABOUT ME

Resourceful and accomplished individual, holding a Bachelor of Business Administration (BBA) degree, a valid driver's license and 9 years of experience as a customer service representative in different work fields, I bring a well-rounded set of skills that allow me to contribute effectively in any work setting. Committed to continuous learning and growth, I thrive in dynamic environments and am ready to leverage my experience and education to make a positive impact. . Very effective in providing team support activities compliant to departments mission and procedures. Fast learner within maximum supervision.

EXPERIENCE

Lusail circuit (Motor Bike Race)

Pitlane Marshal

- Contributed to the setup and teardown of race infrastructure, ensuring safety and compliance with event regulations.
- Assisted in the smooth running of the prestigious motorbike race event at the Lusail Circuit, F1 race , supporting event coordination and logistics.

Discover Qatar

On-call coordinator

- Acted as the primary point of contact for customers, handling last-minute changes, cancellations, and special requests, ensuring high levels of customer satisfaction.
- Manage operational logistics, including transportation, accommodation, and tour scheduling, to ensure smooth service delivery for all guests.

Lusail Winter Wonderland (Theme park)

Ride Attendant

- Collaborated with team members to ensure timely and efficient ride operation, working under pressure during peak times.
- Provided excellent customer service by greeting guests, answering questions, and creating a friendly and welcoming atmosphere.
- Maintained cleanliness and orderliness in ride areas, ensuring a pleasant and safe environment for guests.

AL Fardaan (Customer Service)

Service Representative

- Responded to customer inquiries through various channels (phone, email, in-person) providing accurate product and service information.
- Promoted company values and brand reputation through consistent professionalism positive customer interactions.

CONTACT

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EDUCATION

Bangladesh M.H.M school

Higher Secondary Certificate
2016-2017

Adarsh Vishwa Vidyalaya

Bachelor of Business Management
2018- 2021

SKILLS

- Management Skills
- Creativity
- Digital Marketing
- Negotiation
- Critical Thinking
- Leadership