

**JONATHAN M. BALADAD**

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*Mob.# +974 77394207*

*Driving License Qatar and Saudi Arabia*



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**CAREER OBJECTIVE:**

*To see a challenging career in the field of Retail and Hospitality be part of a team that works dynamically for the growth of the organization.*

*All my work experience is my achievement.*

**WORK EXPERIENCE:**

**April 19, 2022 to Present**

**Valet Supervisor**  
**Double Tree By Hilton Doha Downtown**  
**(Doha Qatar)**

**Responsibilities:**

- Provided Excellent Service consistent with The Signatures service standards and attributes to ensure guest satisfaction.
- Greeted, interacted, and assisted hotel owners, guests, and visitors in a professional manner to foster and promote a welcoming and friendly environment.
- Ensured that all driveways were kept clear, with vehicles parked in legal spaces.
- Parked and retrieved guest's vehicles in a timely manner while ensuring vehicle safety.
- Familiarized with all hotel service/features and local attractions/activities to respond to guest inquiries accurately.
- Receives, inspects, operates in a safe fashion, parks, secures and retrieves guest's automobiles in accordance with department procedures.
- Ensure that guests are provided with a pleasant experience by conducting myself in a friendly, helpful, and knowledgeable manner.
- Oversees Guest Service desk on a rotational basis and performs such task as trip coordination, scheduling reservations, following proper cash drawer, and accounting practices, answering phone calls, and assisting guests.
- Train new of staff members in accordance of Department policy.

**Nov. 10, 2019 to March 31,2022**

**Sales Merchandiser**  
**Al Safi Danone International (Jeddah, KSA)**

**April 1, 2018 to May 2, 2019**

**Sales Merchandiser**  
**Al Danah Medical Group (Doha, Qatar)**

**February 7, 2013 to September 9, 2017**

**Senior Sales Executive**  
**Rivoli Group Swatch (Doha, Qatar)**

**May 17, 2011 to Dec. 20, 2012**

**Senior Sales Executive**  
**United Furniture Group (Dubai, UAE)**

**Dec. 21, 2005 to Dec. 21, 2011**

**Senior Sales Executive**  
**Home Centre (Doha, Qatar)**

**SKILLS:**

- *Planning*
- *Organizing*
- *Scheduling*
- *Setting Standards*
- *Handling Guest Complaint's*

**ABILITIES:**

- *Fast Learner*
- *Self Motivated*
- *Result Oriented*
- *Honest*
- *Hardworking*
- *Flexible*

**HOBBIES AND INTEREST:**

- *Cooking*
- *All kind of Sports*

**ACHIVEMENT:**

Have a good appreciation from the top management on attractive communication to the customers.

**PERSONNAL PROFILE:**

<b>Date of birth</b>	March 09, 1981
<b>Marital status</b>	Married
<b>Sex</b>	Male
<b>Languages Known</b>	English and Arabic
<b>Nationality</b>	Filipino
<b><u>Details of Passport</u></b>	
Passport Number	: P1238472B
PP Expired on	: 27 March 2029

**EDUCATIONAL BACKGROUND****➤ Tertiary:**

AMA Computer Learning Center 1998-1999. Computer System and Programming

**➤ Secondary:**

Agusan National High School Butuan City. 1997-1998

*I hereby declared that all the details furnished above are true and complete to the best of my knowledge.*

**JONATHAN M. BALADAD**  
*Applicant*