

Curriculum vitae

MONTHER AMRI

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Objective:

Looking for a new challenge to develop my international career in professional Commercial Business Development and Customer Services on high standards.

My objective is to join within a dynamic and progressive organization where I can be best utilized and developed according to my experiences and performance.

Personal strengths:

- Exceptional customer service skills in all departments
- Organized and thorough in all paperwork and data entry
- Professional in appearance at all times
- Multitasking skills needed to assist multiple customers at once
- Commercial and Service minded. Concentrate on development, results and goals
- Ability to work international in dynamic and multicultural environments
- Ability to maintain relations with staff and clients, bodies and peers on different levels - Hands on, negotiator, strong communication skills, need for business.
- Business Manager and Good team player, ambitious

Professional experience

EXIST

TUNISIA

APRIL 2020–MAY - 2024

Sales Associates

- Greeting the customers upon arriving in our retail showroom to figure their desire/requirements of their visit and getting to know them.
- Marketing new sales and special events.
- Assisting customers in purchasing, delivery and ultimate satisfaction.
- Increasing personal knowledge of products, sales techniques and promotions through continuous professional training and development

ZEN

Tunisia

February 2018– JANUARY 2020

Sales, Trading and Customer Relationship.

- Greeting and assisting customers.
- Ensure positive shopping experience to the customers.
- Go the extra mile” to drive sales.
- Maintaining knowledge of current sales and promotions, policies regarding payment and times.
- Maintaining the appearance of the store and the merchandise.
- Prepares for customer inquiries by studying products, services, and customer service processes.

- Making sure the sale for the day is tally to achieve the target.
- Respond to customer inquiries and verifying customer's understanding of information and answer.
- Prepare and submit daily cash sales report and ensuring correctness of figures.

Carrefour

Tunisia

January 2016–November 2017

Sales man

- Providing excellent customer service.
- Processing transactions quickly and accurately.
- Advising customers.
- Winning sales to meets targets.
- Maintaining eye-catching effective displays within the store.
- Taking pride in your store and maintaining it to high standard.
- Following operating procedures.
- Providing customers with an enjoyable shopping experience.
- Ability to work in a team.
- Comfort with physical work.
- Comfort with shifts.

Education

- High School : baccalaureate in Economic science 2014-2015
- TRAINING CERTIFICATE: OFFICE: word, excel, Microsoft Office Project, Mail, power point ...

Languages

Languages	Reading	Writing	Speaking
Arabic	good	Good	Good
French	Good	Good	Good
English	good	Good	Good