

MATOVU JOHN BOSCO

Address: Doha, Qatar

Marital Status: Single

Date of Birth: 24TH Sept 1994

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Current job: Recreation attendant at Rotana Hotel Doha



Career Objective

To use my position, problem solving, decision making skills, team work and customer care experience to add value to the organizations that have a vision of succeeding in this highly competitive world.

Skills

- Ability to work effectively under time pressure and for long and extended hours
- Ability to multitask
- A strong passion to ensure customer satisfaction
- Transport management
- Vehicle maintenance
- Traffic regulations
- Customer services
- Commercial driving
- Keen observer

Professional Experience

Recreation Attendant 2020-present

Rotana Hotel Doha

Responsibilities.

- Maintain the gym area and equipment neat and orderly
- Provide personal support and manage recreational activities for dementia patients
- Check and maintain the temperature, clarity and chemical composition of the water.
- Provide food and beverages services, laundry and towels service for VIP pool areas.
- Attend to the VIP guest needs in a prompt and professional manner.
- Supervise the safety of patrons by enforcing policies and procedures, reacting effectively to emergency situations and continuously looking for hazards.

Valet Driver May 2018-2020

Colline Hotel, Kampala

Responsibilities.

- Open hotel main doors and assist guests/visitors entering and leaving the property.
- Assist guests with opening/closing vehicle doors.
- Welcome guests and visitors with appropriate greetings of the day.
- Able to communicate parking procedures to guests/visitors.
- Tag guest vehicle keys with date & time, registration number, make/model, room number or contact number of the guest
- Ensure all guest's valet experience are memorable, unique and as per the hotel's standards.
- Provide correct counter token or receipt of valet parking to the guest
- Monitor and direct personal and commercial vehicle traffic on property, including guest vehicles, taxi cabs, limousines, and buses.

School Driver Mini bus, May 2017- 2018

Responsibilities

- Operate a school bus by assessing traffic and road conditions, monitoring student behavior and other factors.
- Responsible to make stops at authorized locations and transport only authorized passengers.
- Performs bus safety pre-trip inspections are required by law to assure proper vehicle working condition and maintains all safety equipment.
- Communicates to mechanics all defects and maintenance needs.
- Monitors student behaviors and provides written reports for all incidents of misconduct.
- Perform daily record keeping activities such as pre-trip inspection forms, route survey.
- Ensuring that the vehicle remains clean and in excellent working condition.
- Ensuring that students remain safe throughout the journey.

Education

Year	Institution	Award
2015	MENGO INSTITUTE	Certificate in institutional catering and hotel management
2014	LIGHT SENIOR Secondary School	Uganda Certificate of education(UCE)

References

Upon request

Driving license

