

# Ahmed Abdalla

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An English Literature graduate with strong language and analytical skills. Experienced in customer service as a cashier, proficient in cash handling for efficient daily sales management. Seeking to join a dynamic team that will further develop my skills and allow me to make a positive impact

## Experience

- **Cashier (POS System)**  
[Company Chicano tourist restaurant chain /], [City/ Khartoum /Sudan ]  
[From: march /2019 to: December /2021]  
**Responsibilities:**
  - Managed sales transactions and accurately processed invoices using the system.
  - Handled cash and card transactions with skill and professionalism.
  - Assisted customers with purchases and responded to inquiries to enhance customer satisfaction.
  - Monitored stock levels and reported shortages to ensure product availability.

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## Skills

- **Languages:**
  - English: Advanced
  - Arabic: Mother language
- **Technical Skills:**
  - Proficient in using the POS system for sales management.
  - Good knowledge of MS Office (Word, Excel).
- **Personal Skills:**
  - Excellent communication skills with customers and team members.
  - Ability to work under pressure and maintain attention to detail.
  - Organizational and time-management skills.

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## Education

### **Bachelor's Degree in English Literature**

[ Neelain university ], [City/ Khartoum ]

[Graduation Date: February /2022]