

Nicholas Miring'u Kamwatti

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Objective

I am an energetic, ambitious person well experienced driver with proven good driving skills. I am seeking challenging opportunities to grow professionally where I can utilize my skills and knowledge.

Skills

• Customer service, Phone Etiquette, TeamWork, Flexibility, Communication and Presentation, Time Management, Attention to detail, Interpersonal Skills

Experience

September 2018 - Till Present

MR VALET PARKING SOLUTION, DOHA

Driver

Having worked under the present company, I have had great opportunities to work various institutions projects still under the same roof.

- Greet and acknowledged all guest in a friendly, professional manner.
- Able to effectively park and retrieve guests' cars without causing damage to the vehicle
- Effectively drive and park both manual and automatic vehicles.

February 2022 - Present

Marsa Malaz Kempinski

Valet Driver

- Greet all guest and visitors upon arrival. Escort them to their designated room .
- Ensure all guest's experiences are memorable and unique
- Open doors and assist Check in and Check Out guest with luggage.
- · Assist guests with transportation needs and provide direction to local attractions
- Ensure the lobby and all public areas are clean and tidy
- · Provide guest with information about hotel services and amenities
- Assist guests with luggage storage and retrieval
- Communicate parking procedures to the guest

September 2020 -January 2022

St. Regis, Katara

Valet Attendant

- Assist guests with opening/closing vehicle doors
- Welcome guests and visitors with appropriate greetings of the day.
- Tag guest vehicle keys with date & time, registration number, make/model and room number
- Effectively Park and retrieve guest's cars without causing damage to the Vehicle
- Ensure all guest's valet experiences are memorable, unique, and as per the hotel's standards

March 2020 -September 2020

Talabat

Delivery Driver

- Reviewing orders before and after delivery to ensure that orders are complete,
- Assisting with loading and unloading items from vehicles.
- Accepting payments for delivered items.
- Adhering to assigned routes and following time schedules.
- Preparing reports of successful and unsuccessful deliveries.
- Collect payments

August 2019 -March 2020

Al Futtaim (Doha Festival City)

Valet Attendant

- Provide guests with directions; areas of interest and activities
- Ability to communicate parking procedures to guests/visitors
- Welcome guests and visitors with appropriate greetings of the day
- Assist guests with opening/closing vehicle doors.
- Collect payments
- Responsible for handling cash register and cash flow and Issuing Parking Ticket

March 2019 -August 2019

Sharq Village & Spa Hotel

Doorman

- Greet and welcome all visitors and guests in a friendly and professional manner
- Monitor the entry and exit of people and vehicles
- Ensure the safety and security of the premises by identifying and addressing any security threats and issues
- Provide assistance to visitors, tenants, and guests as needed
- · Ensure that all visitors sign in and out of the premises
- Keep the premises clean and tidy.

September 2018 -March 2019

Orient Pearl Restaurant

Valet Attendant

- Greeting guests of the establishment
- Collect and accurately label keys belonging to guests to ensure their proper return
- Park guests' vehicles in predetermined areas within the parking lot
- Answer guests' questions regarding local attractions, hotel amenities, and other available services

January 2015 -November 2017

NAIROBIA HARDWARE STORE, NAIROBI, KENYA

Sale Representative

My responsibilities were

- Greet customers and welcome them to the store. Offer assistance with products and services
- Provide exceptional customer service about product knowledge and a proactive attitude towards qualifying customer need.
- Maintain stock on sales, updating stockroom inventory, answering phones and giving customers product information
- Assist customers find their items in hardware
- · Receive, store, and work all incoming merchandise
- · Assemble new equipment for displays on the shelf
- Accurately describe product features and benefits to customers
- Follow all companies' policies and procedures

December 2017 -August 2018

EGNITE TECHNOLOGIES, NAIROBI, KENYA

Technician Assistant

Internship and later volunteered at Egnite Technologies Ltd as Assistant Technician. My Duties and responsibilities were:

- Formatting of computers and installation of operation systems, Microsoft office, ubiquiti equipment's, Anti-virus among others
- Termination of Ethernet cables and installation of cables in the patch panel
- Delivery and collections of computers and printers to be repaired
- · Configuring both Ethernet, Digital and analog CCTV Cameras
- Troubleshooting computers and other computer accessories and ensuring that they functioned as expected.

Education

2022 ICON TRAINING INSTITUTE QATAR

Certificate in Basic First Aid and CPR

Distinction

2019

Kenya Methodist University

Diploma Business in Information Technology