



SOLOMON IRUNGU KARIUKI

Date of birth: 20/10/1994 | **Nationality:** Kenyan | **Phone number:**

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ABOUT ME

Dedicated and safety-conscious bus driver with over ten years of experience delivering exceptional service to passengers. Proven track record of maintaining on-time performance, ensuring passengers safety, and implementing fuel-saving strategies. Recognized for outstanding customer service skills and ability to handle challenging situations effectively.

WORK EXPERIENCE

12/2024 – Current Valletta, Malta

PUBLIC BUS DRIVER MALTA PUBLIC TRANSPORT.

- Safeguard the passengers' safety, assist and accommodate the passengers as they board and leave the bus.
- Collect ticket fares and check that the tickets are valid.
- Communicate to the Control Room any incidence or problem that happened during the service.
- Check the technical condition of the vehicle and the equipment on board by means of daily routine checks.
- Cooperate/coordinate with the Service Supervisor or the dispatchers.
- Carry out the route as per the itinerary and in the expected timeframe.

10/2021 – 10/2024 Doha, Qatar

PUBLIC BUS DRIVER MOWASALAT (KARWA)

- Cleaned and maintained vehicle and assessed vehicle for damage after each shift.
- Coordinated efficient routes to avoid delays and optimize schedules.
- Kept detailed mileage and fuel reports to track overall fuel costs.
- Utilized GPS and other navigation tools to plan routes and stay on schedule
- Followed proper safety procedures and protocols while loading, unloading and operating vehicles.
- Followed all relevant traffic laws and safety regulations.
- Cleaned vehicle regularly to maintain professional appearance.
- Perform beginning-shift vehicle inspections before departure
- Complete bus route on schedule while stopping at all stops.
- Assist the disabled and elderly with embarking and disembarking.
- Report all mechanical issues to service manager immediately.

08/2016 – 02/2021 Mombasa, Kenya

PUBLIC BUS DRIVER MODERN COAST BUS SERVICE

- Operate a bus safely and efficiently to transport passengers to various destinations.
- Adhere to all traffic laws and regulations while driving.
- Inspect the bus before and after each trip to ensure it is in good working condition.
- Assist passengers with boarding and exiting the bus.
- Collect fares and issue tickets or passes as needed.
- Maintain a clean and orderly bus interior.
- Communicate with dispatch and other drivers as needed to coordinate routes and schedules.
- Report any accidents, incidents, or mechanical problems to the appropriate authorities.
- Attend training sessions and meetings as required.

● EDUCATION AND TRAINING

2002 -2009 Kenya

● **KENYA CERTIFICATE OF PRIMARY EDUCATION** Bondeni primary School

2010 – 2013 Kenya

KENYA CERTIFICATE OF SECONDARY SCHOOL Kayole Komoroka High School

2014 - Kenya

HELD DRIVING LICENSE CLASS B2, C1, C, D2, D1, D3

2022 Doha, Qatar

ATTAINED HEAVY COMMERCIAL LICENSE CLASS D Karwa Driving Academy

● LANGUAGE SKILLS

Mother tongue(s): **KISWAHILI**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C1	C1	C1	C1	C1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● DIGITAL SKILLS

Microsoft Office (Word, Excel and Power Point) | Social Media including Facebook, WhatsApp and Twitter | Google Maps, GPS Tracking

Personal Skills

Driving license holder | Ability to work in a team and autonomously | Able to adapt to new situations and system. | Safe and defensive driving| Team-work oriented | Defensive Driving Course (Theoretical and Practical) | Good listener and communicator | Hard working, arranged, responsible | Organizational and planning skills

● ADDITIONAL INFORMATION

DRIVING LICENCE(QATAR)

Driving License: B

Driving License: C1

Driving License: C

Driving License: D1

Driving License: D | 24/01/2022 – 23/01/2029

ORGANISATIONAL SKILLS

Job -related skills

- Time management
- Safety focus
- Basic vehicle maintenance
- Adaptability
- Active Listening

Communication

- Interacting with passengers in a courteous and helpful manner, helping, direction and information as required.
- Communicating regularly with central dispatch teams to share route and delay updates.
- Demonstrating empathy by understanding and considering others' feeling, thoughts, and perspectives, and responding appropriately.

ACHIEVEMENTS

- Received commendation for exceptional customer service, resulting in 90% increased feedback.
- Achieved perfect attendance record for three consecutive years, demonstrating reliability and dedication.
- Successfully completed defensive driving certification course, improving safety awareness and accident prevention skills.
- Maintained impeccable on-time performance record, exceeding company standard.
- Implementing strategies that leads to improved productivity, efficiency, or quality of work within the team.
- Implementing cost-saving measures or process improvement that contribute to the overall profitability of the organization.

Other skills

- Proficient in use of navigation system and GPS
- Ability to work in a multicultural environment
- First Aid& Emergency Response
- Electric Bus emergency Response & Risk management

TRAININGS

Defensive techniques

- Electric Bus Operation Completion Certificate (Mowasalat Qatar)
- Defensive Driving Certificate
- Fire Marshal Certificate
- Basic HSE & Fire Emergency