



RAFEEL THAMPILEBBAI

Driver cum Messenger

Email: rafeel.hathif@gmail.com

Contact No: (+974) 33690591

Whatsup No: 71429982

Doha, Qatar

PERSONAL DETAILS

Date of birth

31-MAY – 1982

Nationality

Sri Lanka

Visa status

Residential Permit /
QID Transferable with NOC

Marital status

Marited

Driving License

Holding Light Vehicle Qatar
driving license.
License Issue date: 01/08/2024
Validity : 31/07/2029

KSA driving licence
License Issue date: 10/11/2022
Validity : 17/09/2027

SKILLS

- Good experience in Driving
- Route Planning (Familiar with GPS System and maps)
- Vehicle Maintenance and basic repairs
- Emergency Response
- Strong Communication Skills
- Time Management
- Customer Service

LANGUAGE

- ARABIC
- ENGLISH
- HINDI
- MALAYALAM
- TAMIL

EDUCATION

- **High School Diploma** Muslim Madiya Maha Vidyalaya| Sri Lanka

PROFILE

An independent and self-motivated candidate looking for driver cum messenger position in the marketing department where I can utilize the extensive knowledge I have gained during my career and work in a pragmatic way in a organization where I can show my talent and enhance skills to meet company goals and objective with full integrity and zest.

PROFESSIONAL EXPERIENCE

- ✓ **Driver**
SALT Restaurant | Doha, Qatar
Aug-2024 – PRESENT
- ✓ **Driver cum Messenger | Dammam, KSA**
2018 to 2023
- ✓ **Driver | Riyadh, KSA**
Aug-2011 to Jan-2016

Duties and Responsibilities:

- Efficiently planned routes using GPS systems and maps to optimize delivery schedules and minimize travel time.
- Maintained accurate records of vehicle mileage, fuel consumption, and delivery logs.
- Provided exceptional customer service by addressing inquiries and concerns in a courteous and professional manner.
- Ensured proper loading and securing of cargo to prevent damage during transit.
- Responded promptly and appropriately to emergencies, such as accidents or breakdowns, while prioritizing the safety of passengers and cargo.
- Collaborated with dispatchers and team members to coordinate delivery routes and resolve logistical challenges.
- Maintained cleanliness and organization of vehicle interior and exterior.
- Answered customer questions regarding shipments.
- Excellent negotiation with proficient in English, Hindi and Malayalam.
- Manage multiple accounts for delinquency and debt collection efforts.
- Send out past due notices for delinquent accounts or for missed settlement payments.

I assure you that I will be an asset to your institution if I am given an opportunity to serve your esteemed company hereby certify that the information given above are true and correct to the best of my knowledge.

RAFEEL THAMPILEBBAI