# ANWAR ALI

+923182104703

\_

balochanwr543@gmail.com

Karachi Pakistan



## SUMMARY

A dedicated and organized receptionist with 1 year of experience providing excellent administrative support and ensuring smooth front-desk operations. Skilled in managing phone calls, scheduling appointments, and assisting visitors with professionalism and efficiency. Known for strong communication skills, attention to detail, and a friendly demeanor that creates a welcoming environment for clients and staff. Committed to delivering exceptional service and contributing to the success of the organization.

## EDUCATION

#### AI EMAAN PUBLIC SCHOOL

Matriculation 2008-2023

#### APTECH COMPUTER EDUCATION

DIPLOMA IN INFORMATION SYSTEM MANAGEMENT 2023 – 2024

## SKILLS

- Strong organizational and timemanagement skills
- Exceptional communication and interpersonal skills
- Ability to work independently and as part of a team
- Detail-oriented and able to handle multiple tasks simultaneously
- Very good skills in computer literacy and friend ly with many software like MS OFFICE , MS EXCEL AND POWERPOINT

# PROFESSIONAL EXPERIENCE

#### Receptionist

Basim lab 2022-2023

- Welcomed and assisted visitors and clients with a friendly and professional attitude, creating a positive first impression.
- Managed incoming calls, emails, and inquiries, ensuring prompt and accurate communication.
- Scheduled and coordinated appointments, meetings, and maintained office calendars efficiently.
- Maintained a clean, organized reception area and managed office supplies to support smooth daily operations.
- Performed administrative tasks such as data entry, filing, and record management to support team efficiency.

## CERTIFICATIONS

- CERTIFICATE OF CUSTOMER SERVICE
- CERTIFICATE OF ADVANCE ENGLISH AS A SECND LANGUAGE
- CERTICATE OF PROEFFICIENCY IN INFORMATION SYSTEM MANAGEM