CURRICULUM VITAE

IBRAHIM MAYANJA

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Doha-Qatar

CAREER OBJECTIVE:

To strive for challenging in progressive in organizations where I can contribute and to build my professional career along with the growth of the Organization and give the best of my abilities.

WORKING EXPERIENCE:

> 2022-2025: Present

QDVP QATAR

Driver

> 2022-2024

BRISK LIMOSIUSIN DRIVER

> 2018-2022

BLUE PEARL'S(U)LTD

Cargo Transportation Services Tours and Travel

Escalate complex issues: Transfer complex or unresolved issues to senior customer service Representative's or other departments.

<u>Gather customer feedback</u>: Collect feedback from customers to improve products, services, or overall customer experience.

Update customer records: Maintain accurate and up-to-date customer records, including contact information and purchase history.

Collaborate with internal teams: Work with other departments, such as sales, marketing, or technical support, to resolve customer issues or improve overall customer experience

> 2017-2018

DUBAI INTERNATION AIRPORT

Bus Driver

2014 2016

ENTEBBE AIRPORT

customer Agent

EDUCATIONALQUALIFICATION:

- ➤ 2006 Kampala secondary School UGANDA CERTIFICATE OF EDUCATION.
- ➤ 2024 HMC(ALSAD) MEDICAL CORPORATION BSAT/DG/ASAT/GSAT/DRIVER CERTIFICATES.

PERSONAL INFORMATION:

QID No : 28680001307 Validity : 03/09/2025 Passport No : A00504904 Date of Expiry : 21/10/2031 LANGUAGE PROFICIENCY

English Arabic

<u>STRENGTH:</u> • I hereby declare that the above information is legitimate and true to my ident cation and aca-demic credentials.

