



# Michael Wanjohi Muchiri

## Logistic Driver

### CAREER OBJECTIVE

Dynamic and customer-oriented Airport Representative with experience in providing exceptional service at airports. Skilled in assisting passengers, managing logistical processes, handling customer inquiries, and ensuring smooth operations. Adept at working in fast-paced environments and maintaining high standards of customer service.

### CONTACT

#### PHONE:

+254 723778989

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### HOBBIES

- Playing football
- Socializing
- Travelling

### EDUCATION

**Nov 2005: Glory Driving School**

Driving Licence Class ABCE

**2002-2005: Aguthi Secondary School**

Kenya Certificate of Secondary Education

**1994-2001: Kiaguthu Primary School**

Kenya Certificate of Primary Education

### WORK EXPERIENCE

**Oct. 2021 to date: Talabat Will**

**Department of Logistics Dec 2019- Oct 2021: Merchandiser/Salesman Mezan Trading Co. Mar. 2016 - Nov.2019: Burger King Restaurant Worked as a delivery driver Sept. 2010 - Feb 2016: Pride Inn Hotel Worked as a driver Jan 2007 – Dec 2009: Kenatco Taxi Ltd Driver**

### SKILLS

- Ability to take criticism
- Stamina and ability to work for long hours
- Concentration on details
- Patience
- Speed to perform tasks given.
- Best communication skills

### Core Competencies

- Passenger Assistance
- Flight Information Coordination
- Customer Service Excellence
- Baggage Handling Support
- Ticketing and Reservations
- Conflict Resolution
- Multitasking & Time Management
- Airport Regulations & Safety
- Strong Communication Skills
- Team Collaboration

### REFEREES

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