

Zouhair EL ATRASSI

Sales assistant



WARM AND PERFORMANCE-DRIVEN LUXURY SALES ASSOCIATE DETERMINED TO SATISFY AND EXCEED ALL SALE GOALS. SKILLED WITH EXCELLENT INSPIRATIONAL OR POET PERSONALITY INCLUDING SELF-AWARENESS AND SELF-UNDERSTANDING, WITH THE FUNDAMENTAL INDIVIDUAL ABILITY MOREOVER EXPERIENCED BY GIVING BEYOND AND ABOVE CUSTOMER CEREMONY, OPERATING A CASH REGISTER, POS, HANDLING ALL CUSTOMER REQUESTS, AND PROVIDING PRODUCTS RECOMMENDATION WITH A DEPTH OF PRODUCTS AWARENESS. OFFERING 6+ YEAR EXPERIENCE IN VARIOUS SALES ENV

✉ Zuhireel@gmail.com

🏠 Doha Qatar

📅 33 years old

🇲🇴 Moroccan

📞 5994 4636

👤 Single

Languages

Arabic



English



French



Interests

📷 Photography

⚽ Football

🛒 E-commerce

Education

high school

From July 2011 to June 2012 Aljil Assiad Rabat, Morocco

Work experience

store supervisor

From January 2019 to May 2023 Be shop Rabat Morocco

- RESPONSIBLE FOR DELIVERING FRIENDLY SERVICE, SMILING, GREETING AND MAKING EYE
- COMMUNICATION WITH EVERY CUSTOMER THAT COMES TO THE STORE. THIS INCLUDED ANSWERING THE QUESTION, AND PROVIDING INFORMATION ON FABRICS AND PRODUCTS. ASSIST CLIENTS WITH ALL NECESSARY INFORMATION NEEDED IN ORDER TO FINALIZE THEIR PURCHASE. WORK TO RESOLVE ALL ISSUES AFFECTING CLIENT'S ORDERS QUICKLY AND IN A PROFESSIONAL MATTER BY COMMUNICATION FLOUR MANGER.
- ASSIST CLIENTS WITH ALL POST SALE INQUIRES INCLUDING RETURNS, REPAIRS, AND REFUNDS. ATTACHING PRICE TAGS TO MERCHANDISE ON THE SHOP. RECEIVING AND STORING THE DELIVERY OF LARGE AMOUNT OF STOCK

Technician specialize computer systems

From November 2014 to March 2016 3S info Rabat, Morocco

- Service support ' I was responsible for involving all outrages within the company
- Example: Maintenance of computers and peripherals (printers, monitors, mother board)
- Computer system administration
- Configurations a print server on Linux (wife mode)
- Preparation of cable networks (direct and cross) trouble shoot Computer (hardware and software
- Location of local server (Mail, FTP, VPN, Web ..) Formatting facilities and operating all systems

Work experience

Sales Associates

From July 2018 to November 2018 Cavallo collection Doha, DA, Qatar

- Achieves and exceed sales targets.
- Give alternative products when out of stock situations arise.
- Promote link and bridge sales.
- Adhere to the department discount policy.
- Make use of all promotions and events inside and outside the shop to increase sales.
- Greet customers as standards.
- Personally acknowledge all customers you see.
- Offer refreshments to all customers.
- Keep all promises made to customers.
- Refer back to customers within 24 hours of query.
- Keep customer database up to date.
- Answer telephones timorously and take accurate messages.
- Escort all customers to the cash desk on closing a sale.
- Offer gift wrapping services to all customers.

Shop in charge

From March 2016 to May 2018 Be shop Shana Rabat, Morocco

- Displaying items
- Serving customers
- Dealing with any queries or complaints
- Advising customers on their purchases
- Ordering, managing and taking out stock
- Selecting new products and reviewing the old
- Ensuring the products are delivered on time
- Helping to interpret reports and predicting future sales
- Pitching ideas to senior management
- Stock control
- Reacting to any changes in customer demand
- Getting feedback from customers

Skills

Team work. problem - solving. Customer service. Social media