

Anas V V

Doha, Qatar

Phone: +97472401363 | +919048020203

Email: vvanasind@gmail.com

Visa Status: Transferable visa with valid Driving license



SUMMARY

Dynamic and results-driven **operations supervisor** with over **6 years** of experience across **fuel retail, facility maintenance, logistics, and manufacturing**. Skilled in team **leadership, process optimization, safety compliance, and customer service**. Proven ability to streamline operations, manage cross-functional teams, and uphold quality and **regulatory standards**. Adept in **inventory control, preventive maintenance, and stakeholder coordination** with a strong focus on safety and efficiency.

WORK EXPERIENCE

General Supervisor | October 2024 – April 2025

L and G Petro Point, Hindustan Petroleum Corporation Limited – Changaramkulam, Kerala, India

- Supervised daily petrol station **operations management**, ensuring smooth fuel dispensing and excellent **customer service**.
- Managed **staff schedules, delegated tasks, and monitored team performance**.
- **Maintained optimal stock levels** of fuel, lubricants, and other products by coordinating with suppliers.
- Ensured full **compliance** with HPCL guidelines, **safety norms, and regulatory requirements**.
- Handled **customer queries and complaints**, maintaining high service standards.
- Conducted regular **inspections** and **maintained records** for sales, cash, and audits.

Maintenance Supervisor | March 2022 – September 2024

Grand Dubai Mall – Edappal, India

- Led maintenance for **HVAC, electrical, plumbing, and other critical systems** to ensure mall operations ran smoothly.
- **Managing a team** of technicians, delegating tasks and tracking performance.
- Implemented **preventive maintenance** schedules to **reduce downtime** and **extend equipment life**.
- Conducted **inspections**, identified faults, and oversaw **timely repairs** following **safety standards**.
- Maintained **inventory and documentation** for **audits and compliance**.
- Coordinated with vendors for specialized services and **training staff** on safety protocols.

Baggage Services Supervisor | September 2020 – March 2022

DTDC – DPD Group, Kerala, India

- Supervised baggage and parcel handling to ensure secure and **timely processing**.
- **Organized logistics** to optimize delivery routes and **minimize delays**.
- Managed a team of handlers and **tracking individual performance**.
- Resolved **customer issues** and maintained high service quality standards.
- Ensured adherence to **operational and safety regulations**.
- **Trained new staff** in handling practices and service protocols.

Line Executive – Assembly Line | July 2018 – August 2020

Ashok Leyland Manufacturing Unit II – Hosur, Tamil Nadu, India

- **Operated machinery** on the assembly line to support timely production of commercial vehicles.
 - **Inspected vehicle components** before and after assembly to ensure proper functionality.
 - Worked with team leads to **resolve line stoppages and maintain workflow**.
 - **Promoted safety and quality** by following SOPs and **company regulations**.
 - Participated in daily meetings to review progress and **suggest improvements**.
 - Reported equipment issues for **prompt maintenance** and kept the work area organized.
-

SKILLS

Technical Skills:

- Experienced in managing **daily operations** efficiently within fast-paced, high-demand settings.
- Skilled in **preventive maintenance** and **inventory control**, ensuring **minimal downtime** and **smooth resource availability**.
- Proficient in **equipment inspections**, **logistics coordination**, and maintaining **compliance** with safety and **regulatory standards**.

Soft Skills:

- A strong **leadership skill** with the ability to guide, motivate, and develop cross-functional teams for peak performance.
 - Dedicated to delivering exceptional **customer service** and **resolving issues** with a solution focused mindset.
 - Excellent **communicator** with a knack for **coordination across teams**, vendors, and stakeholders to drive seamless operations.
-

EDUCATION

Diploma in Automobile Engineering | Noorul Islam Polytechnic College, Tamil Nadu, India
State Board of Technical Education and Training Tamil Nadu – April 2017

High School | M.V.M RHSS Valayamkulam, Kerala, India
Kerala Board of Examination – March 2012

CERTIFICATIONS

- First Aid at Work (reg: FAW/2018/IND/01226)
 - Behaviour Based Safety Management (BBSM) (reg: BBSM/6089/18)
 - Control of Substances Hazardous to Health (COSHH) (reg: COSHH/2018/IND/00785)
 - Essentials of Fire Safety Principles (reg: EFSP/2018/IND/01249)
 - Hazardous waste operations and Emergency Response Management (HAZWOPER) (reg: HAZ/2980/18)
 - MOC in Process Safety (reg: MOC/4082/18)
-

DECLARATION

I hereby declare that the information provided is true and correct to the best of my knowledge and belief.

Anas VV