

JULIUS MUGEZI

RETAIL, SALES AND CUSTOMER CARE

CONTACT

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PROFILE

A very hardworking person and from experience, I do learn very fast, can work under pressure and very good at dealing with people and customers, extremely verbal and welcoming.

SKILLS

Teamwork
promoting
Customer care
Communication
Creativity
Planning
Leadership
Multi-tasking

EDUCATION

Islamic university in Uganda

2009- 2012

BA in business studies

M.R computer institute

2011

Certificate in computer studies

EXPERIENCE

Steward- seaside restaurant (Doha)

8/1/2025- 28/4/25

Attend to customer enquiries and concerns, provide swift resolution.

Manage inventory of food and beverages, conducting regular stock checks and maintain adequate supplies trough out.

Retail: Tyre bay-WOQOD (Doha)

20/5/22 -5/1/2025

Managing complaints with calm, clear communication and problem solving.

Handled customer concerns and escalated major issues to supervisor.

Sales.

Senior machine operator – Almarai, alyoum (Saudi Arabia)

10/11/2018- 29/7/2021

Read and interpret blueprints and schematics to ensure accurate machine setup and operations