



# IMENE DORBANI

Dedicated Medical Assistant/  
Laboratory technician

## About Me

Looking for an exciting and dynamic role where I can utilize my skills and experience to drive tangible results. Passionate about joining an organization that fosters a culture of innovation, continuous learning, and personal growth..



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Doha. Al Mansoura

## LANGUAGE

- Araba
- English
- French
- turkish

## SKILLS

- Medical laboratory analysis
- Multilingual translation (English, Arabic, French, Turkish)
- Call center and administrative assistance
- Medical data entry and reporting
- Strong organizational and problem-solving skills

## EXPERIENCE

### Medical Translator & Call Center Representative

**BHT Clinic (Turkey) 2024 -2025**

**kizilay hospital (Turkey) 2023 -2024**

**Florya Hospital (Turkey) 2022 - 2023**

**Medlife Hospital (Turkey) 2021 - 2022**

Translate medical documents such as patient records, consent forms, and research papers.

Ensure the precise translation of medical terminology and concepts.

Maintain confidentiality and adhere to ethical standards.

Collaborate with healthcare professionals to clarify context and terminology.

Stay updated with advancements in medical language and terminology.

Manage large volumes of inbound and outbound calls.

Follow company scripts and guidelines to address customer needs.

Identify customer issues, research solutions, and provide appropriate responses.

Maintain accurate records of customer interactions.

### Medical Laboratory Analyst Hospital (Algeria) 2017-2021

Collecting and analyzing biological samples.

Operating and maintaining lab instruments.

Recording and interpreting test results.

Ensuring the accuracy and reliability of data.

Following safety and infection control procedures.

## EDUCATION

### University of Badji Mokhtar Annaba- Algeria

Master degree of Environmental Science 2011-2016

Laboratory Certificate- SOFIM, Algeria