


# OUSSAMA FIRDOUS

*Skin advisor*

## CONTACT

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 03A211 PORTE MARR MASSIRA

## LANGUAGES

Arabic : Mother tongue.

French : Spoken and read.

english : Spoken and read

## TRAINING

AESTHETIC DEP

- Diploma obtained at the Professional Training Center of MED SCHOOL, MARRAKECH MOROCCO

## SKILLS AND ABILITIES

- Excellent interpersonal skills.
- Excellent customer service skills.
- Ability to work in a team.
- Desire to keep up to date on trends affecting clients in the field of beauty, health and beauty care.
- Passionate about beauty.
- Very good team spirit.
- Punctual, smiling and passionate

## PROFILE

I have attributed exemplary customer service to cosmetics. I met and set the sales objectives. I organized, planned and controlled the operations of the cosmetics department. I managed the merchandise purchases.

## WORK EXPERIENCE

2019 - 2020

SECRET DE BEAUTE ,MARRAKECH

- Identifies the needs of customers.
- Promoted the sale of cosmetics.
- Managed the goods.
- Carried out transactions with customers.

2020 - 2021

PARAPHARMACIE ABIR , MARRAKECH

- Managed the cosmetics team.
- Contacted the customers and asked questions in order to identify their needs.
- Organized business activities.

2021 - 2025

PARAPHARMACIE MARJANA , MARRAKECH

- Performed the store business functions .
- Supported the manager in the company every day
- Organized business activities.
- Carried out transactions with customers
- Superior ability to work as part of a team