

SHOAIB MUNAWAR

LOGISTICS SUPERVISOR

CONTACT

71294988

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Doha, Qatar

SKILLS

- Operations Management
- Fleet Optimization
- Logistics Coordination
- Team Leadership
- Strategic Planning
- Client Relations
- Business Development
- Process Improvement
- Microsoft Office
- Problem Solving
- Adaptability
- Email management
- Resource management

EDUCATION

BACHELORS IN BUSINESS

ADMINISTRATION

Univeristy of punjab

LANGUAGES

ENGLISH

ARABIC (fluent)

URDU

DRIVING LICENSE

Driving License category

Light

OBJECTIVE

A highly experienced Logistics Supervisor with over 6 years of expertise in managing driver teams, optimizing delivery routes, and ensuring timely and efficient logistics operations. Adept at overseeing fleet management, implementing process improvements, and reducing operational costs.

EXPERIENCE

LOGISTICS SUPERVISOR

Last mile logistics Doha, Qatar

March 2023 – December 2023

- Supervised logistics operations across Doha, managing last-mile deliveries for top e-commerce clients.
- Led a team of 35+ drivers and dispatch staff, ensuring performance, punctuality, and service excellence.
- Improved delivery efficiency through route optimization and active coordination with warehouse teams.
- Handled client escalations and resolved delivery issues, maintaining a 95%+ satisfaction rate.
- Implemented SOPs, safety protocols, and staff training for smoother operations.

LOGISTICS SUPERVISOR

Bosta Logistics, Jeddah

February 2021 – February 2023

- Managed daily operations of a 40+ vehicle delivery fleet across multiple zones.
- Coordinated directly with clients and warehouse teams to meet delivery timelines and special requests.
- Reduced fuel and overtime costs by redesigning route plans and improving resource allocation.
- Provided performance reports to senior management, using key logistics KPIs.
- Conducted regular safety audits and team training sessions.

LOGISTICS OFFICER

Bosta Logistics, Jeddah

March 2020 – January 2021

- Coordinated inventory, tracked shipments, and ensured smooth logistics and supply chain processes.
- Monitored inventory levels and ensured accurate stock records.
- Supported the Logistics Supervisor in day-to-day operations and compliance with company policies.

SENIOR DRIVER TEAM LEADER

Bosta Logistics, Jeddah

October 2019 – March 2020

- Led 25 drivers and assigned routes.
- Ensured vehicle readiness and compliance.
- Implemented real-time tracking for better accuracy.

DRIVER TEAM LEADER

Wadi.com Logistics, Jeddah

September 2017 – August 2019

- Supervised 15 drivers and ensured on-time deliveries.
- Coordinated dispatches and route management.
- Trained new drivers and improved delivery rates.