



AMRO MUSALAM

CONTACT

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📍 Al-Rayyan, Doha, Qatar.

🌐 Nationality: Sudanese.

EDUCATION

2019 - 2022

Qatar Aeronautical Academy

- Diploma in Air Traffic Control.

SKILLS

- Safety & Responsibility Focused.
- Strong Time Management.
- Basic Vehicle Maintenance Awareness.
- Clear Communication with Passengers & Team.
- Calm Under Pressure.
- Customer Service Oriented.

LANGUAGES

- Arabic.
- English.

PROFILE

Reliable and safety-conscious individual seeking a Driver position. Experienced in working under pressure, maintaining schedules, and delivering exceptional service. Ability to follow instructions, ensure passenger/customer comfort, and handle vehicles responsibly.

EXPERIENCE

- **Usher Supervisor for Safe Flight Solutions** at Lusail Sky Festival **April 2025**.
- **Kite Team Assistant for Safe Flight Solutions** at Qatar Kite Festival **January 2025**.
- Worked as a **Ticketing Agent** and **Customer Service** for **Rota International** at Lusail International Circuit **November to December 2024**.
- **Delivery Driver** for **Rafeeq** company **April to June 2023**.
- Worked as a **Mobility Marshal** and **Customer Service** for **Elegancia Resources** at the **AFC** tournament **January-February 2024**, and at the **FIFA World Cup** tournament **November-December 2022**.
- **Hold valid Qatari Driving License** since **2016**.
- **Driving Knowledge** (Qatar roads, traffic rules and key landmarks.)
- **Familiar** with navigation apps, alternate routes, and peak traffic patterns to **ensure** timely and safe transport.
- **Help** customers make selection by building customer confidence offering suggestions and opinion.
- **Providing** excellent customer service to all customers at all times.

VOLUNTEER

- **Safety Marshal** for Lusail International Circuit at World Endurance Championship **March 2025 & 2024**.
- **Pseudo Pilot** at **Qatar Aeronautical Academy** from **February 2021** to **September 2022** simulating pilot activities using flight simulation software to replicate real world flying scenarios for air traffic control students.