



PROFILE

I am an enthusiastic, energetic, hard-working and disciplined individual with excellent track record in working in Hospitality Industry for 5 years. I am a friendly individual with a great passion for food and health. I enjoy socializing with people, and my exceptional customer service skills have always left anyone with a big SMILE.

On the other hand, I am an ambitious person who developed a mature and responsible approach to any task that I undertake, or situation I am presented with. I have proven to demonstrate the ability to work under intense pressure by targeting my 1-month sale quota in 1 day which resulted to be recognized as a Top Seller for the month.

CONTACT

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050-6029706

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LANGUAGES

Arabic
English
French

HOBBIES

Socializing
Health and Fitness
Soccer
Martial Arts
Sketching
Travelling and Exploring other cultures
History
Listening and making music
Watching National Geographic

ACHRAF JANAH IDRISSE

Sales and Food & Beverage Staff

EDUCATION

Ibno Romi School – Casablanca, Morocco
Bachelor of Life and Science

S.M.F – Casablanca, Morocco -
Diploma In Reception & Service Guest

Ibno Romi School – Casablanca, Morocco
Diploma In Information Technology

WORK EXPERIENCE

Global Village – Persian Kebab
Supervisor-In-charge, Oct 2019 – March 2020
Train and supervise 30 staff to ensure compliance with food health and safety regulations for a 175 seater restaurant.

Al Raal Restaurant and Grills – Abu Dhabi
Captain Waiter, Dec 2016 – Dec 2018
Ensure and promote 100% guest satisfaction. Present menu to guest and answer questions about menu items, making recommendation upon request in a 300+ seater restaurant. Process drink orders that range from basic to complex, quickly and efficiently. Awarded Top Employee of the month for 3 months.

Arganour Cosmetics - Marina Mall, Abu Dhabi
Sales Representative, Dec 2015 – June 2016
Promote, sell and secure orders from existing and prospective customers by demonstration of products to help them choose the best that suits their needs. Targeted 1-month sale quota in 1 day. Awarded Top Seller.

Hotel Farah Casablanca
Receptionist, Dec 2014 – Sep 2015
Greeting and welcoming guests for a 5-star with a positive first impression of the organization. Providing administrative and clerical support.

SKILLS

Leadership Skills	<div></div>
Creative Thinking	<div></div>
Sales Expertise	<div></div>
Point-of-Sale System	<div></div>
Customer Service	<div></div>
Multitasking	<div></div>