

Abdul Nazar Tharakanthodi

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- +974 55248503
- Nationality: Indian



OBJECTIVE

Experienced transport and customer service professional with 24 years in the GCC, including driving, safety compliance, and passenger service experience. Skilled in operating **vehicles safely, adhering to traffic regulations and operational procedures**, and providing exceptional **customer service**. Strong **English communication skills**, professional demeanor, and a proven ability to ensure **passenger safety and comfort**. Holds a **valid QID and Qatar driving license**, available to **join immediately**. **Reliable, safety-conscious**, and committed to delivering **efficient and high-quality transport services**.

CORE COMPETENCIES

- Safe Driving & Traffic Compliance
- Passenger Assistance & Customer Service
- Incident Reporting & Problem-Solving
- Navigation & Route Management
- Operational Safety & Risk Awareness
- Effective Communication & Team Collaboration
- Technical Acumen & Basic Fault Rectification
- Adaptability & Stress Management

WORK EXPERIENCE

Professional Driver & Customer Service Specialist

Ebnsina Medical & Dr. Scholl | Doha, Qatar | Salwa Road, Qatar | June 2009 – Present

- Safely **operated vehicles**, ensuring compliance with traffic laws and **company safety regulations**
- Provided **excellent customer service**, assisting passengers with inquiries and ensuring a smooth experience.
- Adhered to **strict operational schedules**, ensuring timely and efficient transportation.
- Monitored **vehicle conditions, reporting maintenance issues**.
- Maintained **safety awareness**, ensuring the **protection of passengers, pedestrians, and road users**.
- Handled **cash transactions and records**, ensuring accuracy in daily collections and reports
- Communicated with **supervisors and control centers**, following all operational directives.
- Adapted to **changing schedules and routes**, responding effectively to operational needs.
- Conducted **routine checks**.
- Worked collaboratively with **team members**.

Pharmacy Assistant & Customer Service Representative

Al-Quds pharmacy & Good life chemist | Doha - Qatar | Aug 2001 – May 2009

- **Assisted customers** by providing accurate product information and ensuring **excellent service**.
 - Handled **inventory management**, ensuring **stock levels** were maintained for **smooth operations**.
 - Managed **daily transactions**, including **cash handling, invoices, and payment processing**.
 - Communicated effectively with **customers, supervisors, and suppliers** to ensure seamless operations.
 - Ensured compliance with **company policies and safety regulations** in handling **pharmaceutical products**.
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- **Reported** operational issues and assisted in basic ensuring smooth workflow
 - **Maintained** high standards of **professionalism** and **customer service**, ensuring a **positive experience**
 - Adhered to schedules and managed deliveries efficiently, ensuring timely service
 - Monitored workplace **safety protocols**, ensuring a **secure and risk-free environment**
 - **Worked as part of a team**, assisting colleagues in daily operational tasks and customer interactions.
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EDUCATION

Bachelor's degree in economics | University of Calicut, India |
1996-1999 CGPA: 9.3

- Key Areas: Business Administration

Higher Secondary (Humanities) | PTM Higher Secondary school |
1994 – 1995c Percentage: 95%

CERTIFICATIONS

Customer Service Excellence Certification

Defensive Driving Certification

Safety & Risk Management Certification

Occupational Health & Safety (OSHA) Certification

LANGUAGES

- Arabic: Intermediate
 - Filipino: Basic
 - English: Advanced
 - Malayalam: Native
 - Hindi: Advanced
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PERSONAL INFORMATION

Passport No: U0588566

QID : 27935601716

Gender: Male

Notice Period: Can join immediately

Driving License: Qatar & India

DECLARATION

I certify that information contained here is accurate, to the best of my knowledge.

SIGNATURE DATE

ABDUL NAZAR TT