



Faheem Irshad

Supervisor

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📍 DOHA,QATAR
🏠 MALE
🇵🇰 PAKISTAN
📄 DRIVING LICENSE
🏠 Qid

EDUCATION

Bachelor of commerce,
University of punjab
2008 – 2010 | Lahore, Pakistan

Intermediate of commerce,
Muslim college of commerce
2005– 2007 | MIAN CHANNU,
Pakistan

matriculation
Govt model high school
2002– 2004 | MIAN CHANNU,
Pakistan

SKILLS

communication

PROBLEM SOLVING

LEADERSHIP

TARGET ORIENTATE

COSTUMER SERVICE

TRANSFERABLE SKILLS

LANGUAGES

ENGLISH

URDU

PUNJABI

PROFESSIONAL EXPERIENCE

Tesco extra, Supervisor and customer service representative

May 2011 – April 2016 | Slough, United kingdom
Direct the staff to Merchandise the Products for better
Lead The team For better Sales And Improvements
Guide The Customers in
Manage the income and outcome Deliveries
Work on the profitability of Store
Encourage staff through good rewards
Start work on time with full zeal and zest
Motivate Staff through Promotional Stuff
Other responsibilities as assigned

Costcutter, Manager

June 2016 – August 2018 | Windsor, United kingdom
Developing store strategies to raise customers' pool, expand
store traffic and optimize profitability . . Ensuring high levels of
customers satisfaction through
excellent service. Meeting sales goals by training, motivating,
mentoring and product details

Queensmarry shopping center, Customer service representative

October 2018 – June 2019 | Slough, United kingdom
Keep front desk tidy and presentable with all necessary material
(pens, forms, paper etc.)
Greet and welcome guests
Answer questions and address complaints
Answer all incoming calls and redirect them or keep messages
Receive letters, packages etc. and distribute them
Prepare outgoing mail by drafting correspondence, securing
parcels etc.
Check, sort and forward emails
Monitor office supplies and place orders when necessary
Keep updated records and files
Monitor office expenses and costs
Take up other duties as assigned (travel arrangements,
schedules etc.)

Dominos pizza, Customer service representative

October 2019 – December 2021
Dedworth road windsor, United kingdom
Greet customers in a friendly and professional manner.
Take orders accurately and enter them into the system.
Provide customers with accurate information about the menu
items.
Upsell menu items when appropriate.
Process payments and provide change.
Assist with customer inquiries and complaints

Cheeziious, Customer service

March 2022 – July 2023 | Mian channu, Pakistan
greet guests at the door and seat them.
supervise the waiting staff and help with lunch or dinner
ser vices.
nurture frequent diners to boost customer retention.
serve guests to the restaurant's standards and maintain a
comfortable dining environment