



Ram Ratan Yadav

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Bhairahawa/lumbini, Nepal 5427

Professional Summary

Dynamic sales professional with a proven track record at Sunder Glass & Frames House, excelling in customer service and cash handling. Recognized for exceptional attention to detail and integrity, consistently ensuring accurate transactions and enhancing customer satisfaction. Committed to achieving sales goals while maintaining a flexible work ethic to meet business demands.

Skills

Customer service	Work ethic and integrity
Cash handling	Time management skills
Customer service excellence	Cash drawer balancing
Attention to detail	Cash handling expertise
Customer assistance	Sales expertise

Work History

01/2024 - 12/2024
Sales Man & Cashier
Sunder Glass & Frames House Bhairahawa, Bhairahawa

- Greeted customers entering store and responded promptly to customer needs.
- Welcomed customers and helped determine their needs.
- Operated cash register for cash, check, and credit card transactions with excellent accuracy levels.
- Worked flexible schedule and extra shifts to meet business needs.

Education

08/2021 **+2/ Intermediate, Science Education, Board of Higher Secondary School, Madhya Pradesh Bhopal**
05/2019 **18 Months Programme In Civil Engineering, Engineering, Panini Technical College, Bharatpur Chitwan**
08/2018 **10th Grade, Shree Janta Secondary School, Marchwari Rural Municipality**

Certifications

Graduation from Board of higher secondary school Madhya Pradesh bhopal
18 months programme in civil engineering from
Panini technical college bharatpur chitwan

Languages

English:

Intermediate (B1)

Hindi:

Upper intermediate (B2)